

Immigration Bulletin – 06/2025

The purpose of this immigration bulletin is to provide a monthly snapshot of significant regulatory updates with respect to entry requirements and common errors recorded while performing document verification during our operations. It aims at promoting awareness, minimizing the risk of future operational issues at airports, and reducing fines and costs associated to possible mistakes. For any queries please contact: centraleoperativasicurezza@ita-airways.com and aviationsecurity@ita-airways.com

DESTINATION CANADA

Please find below entry requirements to Canada. Requirements are different for the following categories of passengers:

1. Canadian Citizens;
2. Canadian Permanent Residents;
3. Foreign nationals.

Canadian Citizens

Canadian Citizens can **only** travel to Canada with a passport **valid** on the date of arrival and in original (for no reason copies and/or pictures can be accepted).

In case of a lost or stolen passport, the Embassy of Canada, through the consulate, will issue for its Citizens an “*Emergency Travel Document*” (ETD) that has the following characteristics:

- Very short validity;
- Single use only.



Citizenship card/Certificate are **not** valid documents to enter Canada

Dual Canadian citizens who are not in possession of a valid Canadian passport and whose second citizenship is from an ETA-required country, can apply for a Special Authorization associated to their visa-exempt passport.

Eligible Dual Canadian Citizens may apply up to ten (10) days in advance of their planned travel to Canada. Once approved the Special Authorization will be valid for a single entry. It is valid for four (4) days from the applicant's stated date of travel to Canada.

Permanent residents

Canadian Permanent Residents –(PR) must show one of the following documents:

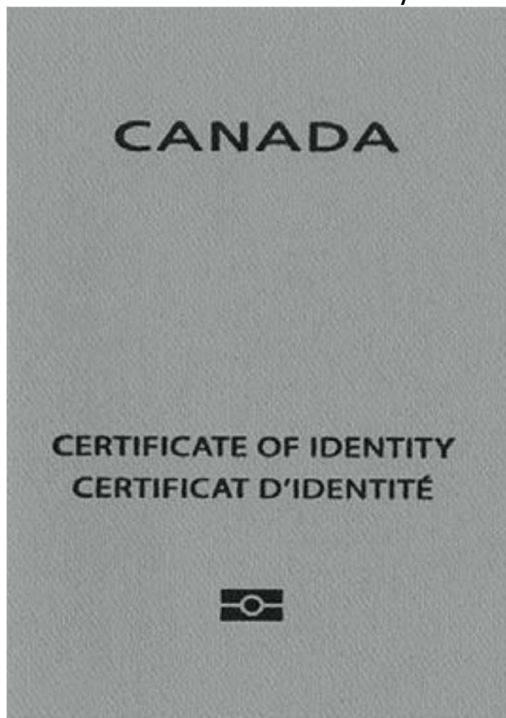
1. Valid and original foreign passport and a valid and original Canadian PR card. Personal data of the Canadian PR card must match with passport data.



2. Valid and original foreign passport with a Permanent Resident Travel Document (PRTD) which is a sticker attached on a passport page similar to a visa confirming the status of Permanent resident

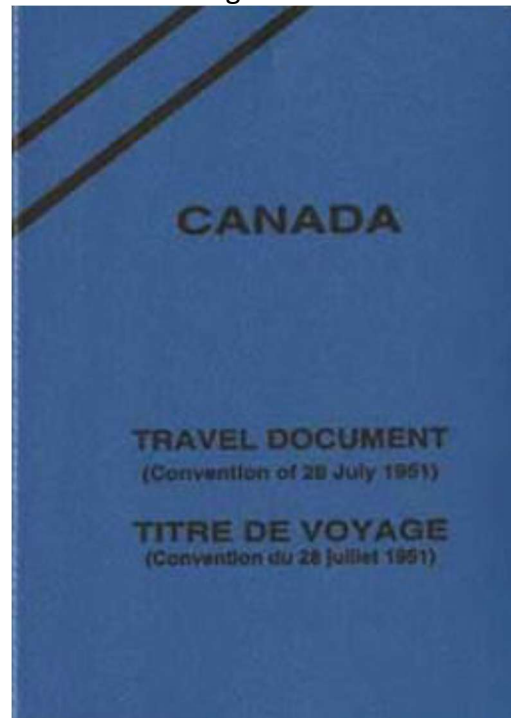


3. Canadian Certificate of Identity



and a valid PR card/PRTD

Canadian Refugee Travel Document



and a valid PR card/PRTD

Foreign Nationals

Foreign Nationals must hold valid and original passports (accompanied by either a:

- **eTA** (Electronic Travel Authorization): it is an entry requirement for visa-exempt foreign nationals travelling to Canada by air. An eTA is electronically linked to a traveler's passport. It is valid for up to five years or until the passport expires, whichever comes first. With a valid eTA, it is possible to travel to Canada multiple times for short stays (normally for up to six months at a time).

eTA can be obtained from the website: www.canada.ca/en/immigration-refugees-citizenship/services/visit-canada/eta/apply.html ;

- **Visa**, issued by Canadian Embassies.

The following categories of foreign nationals are both eTA and Visa exempt:

- US Citizens
- US Lawful Permanent Residents
- Crew members on duty
- NATO Travel Order holders
- Diplomats holding accreditation in Canada
- Transit Without Visa Program & China Transit Program



Study or work permits are **NOT** valid travel documents.

Passengers holding study/work permits **must** be in possession of a **valid** eTA or visa.

In case of doubt, please refer to TIMATIC and/or contact the Aviation Security desk ("Centrale Operativa di Sicurezza") available 24h 7/7 at +39 06 6562 5000 or centraleoperativasicurezza@ita-airways.com .