

## Immigration Bulletin – 04/2025

The purpose of this immigration bulletin is to provide a monthly snapshot of significant regulatory updates with respect to entry requirements and common errors recorded while performing document verification during our operations. It aims at promoting awareness, minimizing the risk of future operational issues at airports, and reducing fines and costs associated to possible mistakes. For any queries please contact: [centraleoperativasicurezza@ita-airways.com](mailto:centraleoperativasicurezza@ita-airways.com) and [aviationsecurity@ita-airways.com](mailto:aviationsecurity@ita-airways.com)

### DESTINATION INDIA

Passports and other documents accepted for entry must be valid, on arrival, for the period of intended stay. Most nationals, holding an ordinary passport, are required to obtain an e-Visa before departure.

Passengers traveling to India with an e-Visa must hold a valid printed confirmation of the Electronic Travel Authorization (ETA) with status '**GRANTED**' and a passport with at least two unused visa pages. Unless the Application Status is shown as **granted**, the passengers shall not be accepted.



### ATTENTION:

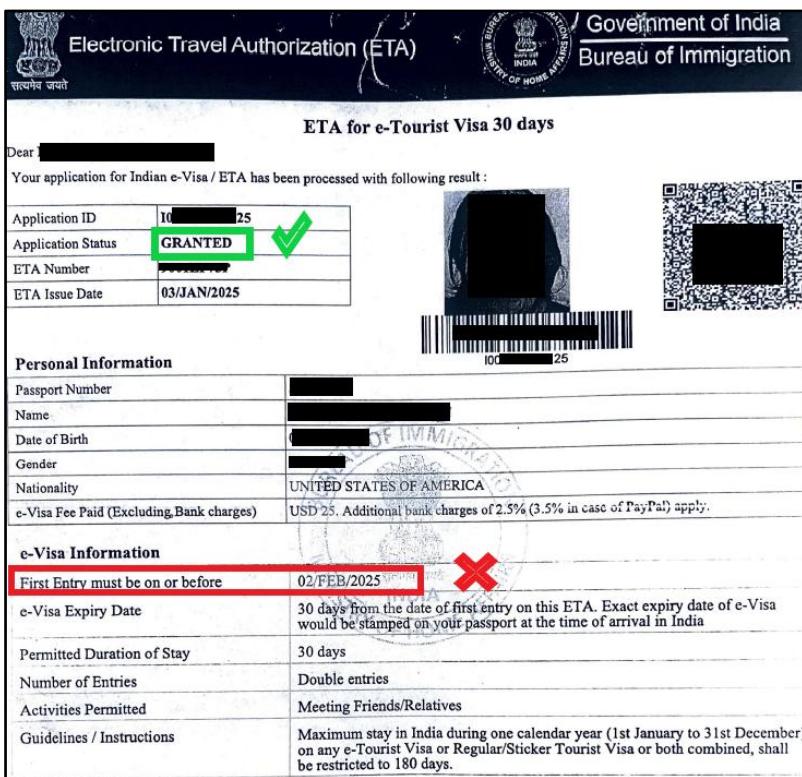
- ✓ Once the ETA is approved, passengers will receive an e-mail, that must be printed out, authorizing the travel to India.
- ✓ On arrival, passengers must present the authorization to the immigration authorities.
- ✓ Passengers must travel with the same passport used to obtain the e-Visa. Entry into India will also be allowed with a new passport even if the e-Visa has been granted on the old one. However, in such cases, the passenger must also carry the old passport on which the e-Visa has been granted.

### Latest errors with fines issued against the airline:

1. One passenger was refused entry for not holding the old passport used to obtain the e-Visa;
2. One passenger was refused entry for travelling without an approved e-Visa: the application status was not granted.

Feel free to post this bulletin in controlled areas for our staff or contracted service providers but note that public dissemination of these documents to a third party, without the consent of ITA Airways Security Department, is not allowed.

**3. One passenger travelling to India for the first time with a multiple-entry visa was declared "inadmissible" as the entry date into the country was subsequent to the "first entry date" allowed and clearly shown under the e-Visa Information box.**



Dear [REDACTED]

Your application for Indian e-Visa / ETA has been processed with following result :

Application ID	10 [REDACTED] 25
Application Status	<b>GRANTED</b> 
ETA Number	[REDACTED]
ETA Issue Date	03/JAN/2025

**Personal Information**

Passport Number	[REDACTED]
Name	[REDACTED]
Date of Birth	[REDACTED]
Gender	[REDACTED]
Nationality	UNITED STATES OF AMERICA
e-Visa Fee Paid (Excluding Bank charges)	USD 25. Additional bank charges of 2.5% (3.5% in case of PayPal) apply.

**e-Visa Information**

First Entry must be on or before	02/FEB/2025 
e-Visa Expiry Date	30 days from the date of first entry on this ETA. Exact expiry date of e-Visa would be stamped on your passport at the time of arrival in India
Permitted Duration of Stay	30 days
Number of Entries	Double entries
Activities Permitted	Meeting Friends/Relatives
Guidelines / Instructions	Maximum stay in India during one calendar year (1st January to 31st December) on any e-Tourist Visa or Regular/Sticker Tourist Visa or both combined, shall be restricted to 180 days.

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