



Ground Ops Safety Alert

ALL INFORMATION CONTAINED IN THIS DOCUMENT ARE CIRCULATED TO IMPROVE SAFETY CULTURE AND AWARENESS

Nose Gear Steering By-Pass Pin

During a recent SACA audit, inspectors found the towing lever support damaged.



The photo clearly shows that this support is completely torn apart and detached from the towing box.

The towing lever support serves to keep the lever in the "No-Towing" position.

The picture below illustrates where the support is installed in the towing box and its role in maintaining the lever in the diagonal position.



The **support** of the towing lever correctly installed.

To ensure compliance with policy and procedures stated in HLM, we remind all personnel to perform the Walk Around Check paying close attention to the aircraft structure.

ITA Airways is committed to maintaining the highest possible operating standards. A safe aviation system requires that events affecting or potentially affecting safety be reported fully, freely, and in a timely manner to facilitate investigation and implementation of lessons learned.

The No Blame Culture ensures that front-line operators or other personnel are not punished for actions, omissions, or decisions commensurate with their experience and training, while gross negligence, willful violations, and destructive acts are not tolerated. This culture accepts that mistakes happen in the workplace and encourages personnel to proactively report errors.

An effective reporting system is essential to maintaining and improving aviation safety."

ITA Airways Ground Ops Training