

GROUND HANDLING BULLETIN



01MAR2025

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PASSENGER HANDLING

PROCEDURE

Removal of Lounge offer SAS Plus

A decision has been made to remove the **Lounge offer (for all stations) for all passengers travelling in SAS Plus (Premium Economy Long Haul) effective 01APR2025.**

The reason for the removal of this product element is mainly capacity constraints in the CPH Lounge as we will have more traffic from CPH.

The lounge access benefit will be removed from our branded fares as of **03MAR2025**, and updates in **SAS booking flow, MMB, app, and CRM** will be done as soon as possible.

For passengers who have **already purchased tickets** with departures in **April and May** will have access to the **Aspire Lounge in CPH.**

Since the Aspire Lounge in CPH will undergo reconstruction starting **01JUN2025**, passengers traveling from 01JUN and onwards will receive an **iCoupon** for use at CPH airport.

Passengers who **purchased tickets before this change** will still have access to lounges in **ARN, OSL, ORD and EWR.**

We are collaborating internally to ensure that **IC Plus Lounge access** is removed from all **internal websites.**

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Chargeable seats check-in

Effective **from 05MAR2025**, seat selection at check-in will change to chargeable.

Customers exempted from charge at check-in are:

- **Cabin/service class C and Y:**
All customers in cabin/service class C (short- and longhaul)
All customers in cabin/service class Y (longhaul)
- **Cabin/service class M + FQTV:**
SAS EuroBonus all tier levels and,
SKY Team Elite Plus in cabin/service class M (all seats in cabin M)
- **SkyTeam Elite in cabin/ service class M**
(Standard seats in rear par of the cabin only)
- **Passengers traveling on the following ticket types:**
PCR (Passive Crew),
S1
S2
IDR1
IDR2

The following apply:

Seats are sold in SAS APP and on SAS website.
Customers that are exempted from charge can select seat in SAS APP and on SAS website.
Kiosk and Altea CM are at this point not open for sale of seats.
Seat selection in kiosk will be available for customers in cabin/service class C and Y.

When flight Acceptance status turns to Closing or Closed the sell and change of seats is no longer available in the SAS APP and on the SAS website.

The Altea CM seat map will remain 'chargeable' until departure.
Dollar icons will be displayed but no excess will be created if seats are allocated manually.
Airport agents can still assign seats as today, but this should be avoided until the flight is closing/closed.
Block of seat should be limited to offer as many seats as possible for sale.

Note:

Block of seat due operational requirements may still be performed.

A neutral (on flight level) Altea CM seat map will show free seats with dollar icon.
The theoretical seat allocation is still shown with 'L' but these seats are available for sale:

M	8	9	10	↑	↑	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	↑		
F																										
E																										
D																										
C																										
B																										
A																										
	8	9	10	↓	↓	14	15	16	17	18	19	20	21	22	23	24	25	26	27	28	29	30	31	↓		

A customer centric seat map (with customer in focus) in Altea CM will at this point not indicate if customer is exempted from charge or not.

This will be implemented at a later stage.

Seat next to high tier customers is still protected with 'R' if capacity will allow:

C	↑		1	2	3	4	5	6	7
F	☺	☺	☺	☺	\$	\$	\$	\$	\$
E	☺	☺	R	R	\$	\$	\$	\$	\$
D			☺	\$	\$	\$	\$	\$	\$
C			\$	\$	\$	\$	\$	\$	\$
B			\$	R	\$	\$	\$	\$	\$
A	☺	☺	\$	R	\$	\$	\$	\$	\$
	↓		1	2	3	4	5	6	7

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Altea CM - Customer Management Information

Special Bag Attribute limitation from gate workstations now lifted

To be implemented mid-March.

When a bagtag is issued from a workstation that is defined as GTE, Special Bag Attribute. GATE is automatically added and included in the BSM .E/element.

New behavior is that additional Special Bag Attribute can be added directly at bag acceptance also at GTE workstations in the same way as from CKI workstations.

The Baggage Display will still show one SPL Bag attribute only and that is GATE:

SAS Applications Device Navigation Logout Help

Default: SK Messenger (0) SK Boarding (1) Reservations (2) **SK Flight SK408 (3)**

PDT Customer List Selection Customer List Customer Selection Customer Acceptance **Baggage Display**

Search: AF1

31JAN CPH (3) • ARN Stockholm Arlanda (5)

SK408 Acceptance Open

Customer: Bkg Tkt Cabin Sec Seat Accept Baggage Info

1 BAG Attribute Mr SK408 31JAN CPH-ARN (CJ) 001 2D ✓ SK-PLUSSMART, WEAP

Select Customer(s): 1

Select the customer to view baggage information.

Baggage

Hold Baggage: 3 / 30 KG

Below are the individual baggage details.

Tag Number	Wt	To	Acc	Owner	Tag Type Info	Status	Spl. Bag
1 0117-SK-046692	10	ARN	✓	Local	Auto	Active	GATE
2 0117-SK-046693	15	ARN	✓	Local	Auto	Active	GATE
3 0117-SK-046694	5	ARN	✓	Local	Auto	Active	GATE

The Baggage List 'All Bags' will show two attributes:

Search Flight Flight List Flight Information **Baggage List Selection** Baggage List

SK408 31JAN CPH (3) • ARN Stockholm Arlanda (5)

Acceptance Open

Selected Filters: "All Bags"

Tag Number	Wt	From	To	Acc	Transfer	Bag Class	Baggage Attribute	Status	ATL	ATT	Loading Status	Owner	To	Acc	Bag Type	Rushed	Has Early	Oncarriage	Oncarriage To	Print Channel
1 0117-SK-046690	10	CPH	ARN	✓	Local	M	STRL GATE	Active	Y	N	N	ATTRIBUTE Bag Mr ARN	ARN	✓	Standard	N	N			JFE
2 0117-SK-046691	16	CPH	ARN	✓	Local	M	GATE STRL	Active	Y	N	N	ATTRIBUTE Bag Mr ARN	ARN	✓	Standard	N	N			JFE
3 0117-SK-046692	10	CPH	ARN	✓	Local	C	GATE WEAP	Active	Y	N	N	BAG Attribute Mr ARN	ARN	✓	Standard	N	N			JFE
4 0117-SK-046693	15	CPH	ARN	✓	Local	C	GATE STRL	Active	Y	N	N	BAG Attribute Mr ARN	ARN	✓	Standard	N	N			JFE
5 0117-SK-046694	5	CPH	ARN	✓	Local	C	GATE	Active	Y	N	N	BAG Attribute Mr ARN	ARN	✓	Standard	N	N			JFE
6 0117-SK-046695	8	CPH	ARN	✓	Local	M	HBAG GATE	Active	Y	N	N	ATTRIBUTE Bag Mr ARN	ARN	✓	Standard	N	N			JFE

Additional bag filters will filter each SPL Bag Attribute accordingly.

The BSM will include all attributes:

Category: **Baggage Messages** Subcategory: **Baggage Source Message**

» Added: Originators Address: **MUCDPSK** TTY Addresses: **E1BAG1A FRAHQ0A**

Message Text: **V/11LCPH**

.F/SK0408/31JAN/ARN/C

.N/0117046692001

.S/Y/02D/C/001/001//N/A

.W/K/1/10

.P/BAG/ATTRIBUTEMR

.E/GATE

.E/PRI0

.E/WEAP

Special Baggage Attribute SPEQ SKI/Sporting equipment

Implemented 26FEB25

SKI equipment consisting of one ski- or snowboard bag and a smaller bag for a pair of ski or snowboard boots are considered as one piece of the checked baggage allowance included in the ticket.

To allow additional ski equipment baggage free of charge, a new Special Bag attribute SKI is to be added for Ski boots.

Select Yes for 'Is this a special bag?':

Enter baggage weight for next piece.

Baggage

Additional Hold Baggage: / 12 KG

Is this a special bag? ☒ Yes ☐ No

Email Bag Tag Receipt upon ☒ Yes ☐ No

Current Baggage

Hold Baggage: 1 / 12 KG

Add attribute SKI- Ski boots:

The screenshot shows the SAS Customer Acceptance Information screen for Customer SK1424. The 'Acceptance Information' tab is active, and the 'Add Special Bag' button is highlighted. Below the main header, a table lists baggage items. The first item is 'SKI Bootbag Ms' with details: SK1424, 19FEB, CPH-ARN, M(R), 002, 19A, and a green checkmark. Below the table, a form titled 'Enter the data for the special bag(s) to update.' is shown. The 'Special Baggage' dropdown menu is open, displaying a list of attributes: AVBH, BIKE, BULK, GATE, HBAG, SKI-Ski boots (highlighted), STRL-Stroller or Car Seat, and WCBD. The 'Details' column shows '1 Attribute'.

Special Baggage Attribute WCLX/Walker and Aid equipment/Assistive devices

Implemented 26FEB25

A new Special Baggage Attribute, WCLX, is to be added for additional baggage that passengers with disabilities are allowed to check-in free of charge. For example, walkers, canes and supporting cushions.

Select Yes for 'Is this a special bag?':

The screenshot shows the 'Enter baggage weight for next piece.' form. It includes fields for 'Additional Hold Baggage' (1 / 12 KG) and 'Current Baggage' (Hold Baggage: 1 / 12 KG). Below these fields, there is a dropdown menu for 'Is this a special bag?' with 'Yes' selected. There is also a checkbox for 'Email Bag Tag Receipt upon' with 'Yes' selected.

Add attribute WCLX- Aid equipment and details:

The screenshot shows the SAS Customer Acceptance Information screen for Customer SK408. The 'Acceptance Information' tab is active, and the 'Add Special Bag' button is highlighted. Below the main header, a table lists baggage items. The first item is 'EQUIPMENT free Hrs' with details: SK408, 12FEB, CPH-ARN, C(T), 002, 3A, and a green checkmark. Below the table, a form titled 'Enter the data for the special bag(s) to update.' is shown. The 'Special Baggage' dropdown menu is open, displaying a list of attributes: WCLX-Aid equipment (highlighted), STRL-Stroller or Car Seat, WCBD, WCBW, WCLB, WCLX-Aid equipment, WOPR, and WIEAP. The 'Details' column shows '1 Attribute'.

Special Baggage Attribute STRL/Stroller

Already available in Altea CM

Special Baggage Attribute STRL is now added with text 'Stroller or Car Seat' and is to be added for stroller, baby pram and baby car seat for additional free of charge checked baggage for children and infant.

Select Yes for 'Is this a special bag?':

Add attribute STRL or Car Seat:

BSM will include .E/STRL

CM JFE Boarding Pass

To be implemented 04MAR25

Since 01SEP when SAS joined SkyTeam, there have been issues with new boarding pass format printed from CM JFE as the barcode got compressed that some devices could not read.

There were also errors for the combination of *TSA PRE* (Known Traveller Number) and SSSS where only one was shown as well as incorrect codeshare flight number information.



Increased barcode size on left (picture 1) and bottom (picture 2)

SAS SKY PRIORITY

BOARDING PASS
TSA PRE
FASTTRACK AT BER

CPH
 PNR [REDACTED] NOTES
 FQTV/DL

FLIGHT	DATE	TIME	FROM	TO	CLASS	GATE	SEQ	GROUP	SEAT	BOARDING AT
SK1674	19FEB	1015	BERLIN	COPENHAGEN	CJ	B24	[REDACTED]	2	[REDACTED]	0945
CITYJET			BER	CPH	SAS PLUS					
SK931	19FEB	1320	COPENHAGEN	LOS ANGELES	CJ	[REDACTED]	[REDACTED]	1	[REDACTED]	1235
SCANDINAVIAN AIRLINES			CPH	LAX	SAS BUSINESS					SSSS

TICKET NUMBER [REDACTED]

SSSS

TSA PRE and SSSS are both shown when applicable

JANZEN/ELVIRA PNR **S6GLEI** NOTES

FLIGHT	DATE	TIME	FROM	TO	CLASS	GATE	SEQ
SK1557	18FEB	1835	STOCKHOLM	AMSTERDAM	M		001
SAS CONNECT			ARN	AMS	SAS GO		
SK6648	18FEB	2120	AMSTERDAM	FRANKFURT	M		001
(SK6648) KLM			ROYAL DUTCH AIRLINES	FRA	ECONOMY		

Previously – only codeshare flight number presented

JANZEN/ELVIRA PNR **S6GLEI** NOTES

FLIGHT	DATE	TIME	FROM	TO	CLASS	GATE	SEQ
SK1557	18FEB	1835	STOCKHOLM	AMSTERDAM	M		001
SAS CONNECT			ARN	AMS	SAS GO		
KL1825	18FEB	2120	AMSTERDAM	FRANKFURT	M		001
(SK6648) KLM			ROYAL DUTCH AIRLINES	FRA	ECONOMY		

Corrected – operating flight as main flight information, codeshare/marketing flight number in brackets underneath

If any discrepancies or errors are observed, please include example and report an incident to dcs@sas.dk or sasgroup.it@sas.se (error reporting IT Self-Service)

Attention to Station Managers

Kindly advise ground handlers that manage SAS is their (Altéa) GUIs:

A new boarding pass format is available for SAS operated flights. Kindly apply BOP-ATB format "ATIM4". If your printing device does not support print of logos, please apply "ATIM3".

If you wish to test and need a test flight for verification, please contact dcx@sas.dk with your preferred date and/or any other support matters.

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KrisFlyer members benefits on SAS flights

Members of Singapore Airlines' (SQ) frequent flyer program KrisFlyer can register their FQTV numbers on SK flight segments and enjoy additional benefits when travelling with SAS.

KrisFlyer has 16 tiers:

Tier abbreviation	Tier name
LPPS	Life PPS
TPLP	Solitaire on Life *
QPLP	Qualified on Life *
EGLP	Gold on Life *
ESLP	Silver on Life *
KFLP	Krisflyer on Life *
TPPS	Solitaire
TPTP	Solitaire on Solitaire **
QPTP	Qualified PPS on Solitaire **
EGTP	Gold on Solitaire **
ESTP	Silver on Solitaire **
KFTP	Krisflyer on Solitaire **
QPPS	Qualified PPS
KFEG	Krisflyer Gold
KFES	Elite Silver
KFLY	Krisflyer

Additional benefits for tiers highlighted in green will enjoy the following airport benefits:

Customer benefits	Additional Bag Allowance – 1 PC på SAS Prio bag Prio boarding – group 1 Prio check in (manual process) Lounge – already in place
--------------------------	--

KFES & KFLY members will not have additional benefits.

Altéa CM

On a Customer List, KrisFlyer tier is displayed

Search Flight Flight List Acceptance Figures Customer List Selection Customer List												
✈ SK121 07FEB ARN (5) → MMX Malmo Acceptance Open Codeshare: AF3860,KL2944 Selected List: All Customers Selected Filters: None												
Customer	From	To	Bkg	Cabin	Class	Seat	Accept	Tier	RGD	INC	ONC	
1 DAYNA Huels Ms	ARN	MMX		M	M			Solitaire/Solitaire		N	N	

Boarding pass JFE:

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72

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K
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M
N
O
P
Q
R

Default ATB Coupon

BOARDING PASS *SAS* NO CARRY-ON BAG

PNR NOTES
DAYNA/HUELS **QIPPPA** FQTV/SQ

FLIGHT	DATE	TIME	FROM	TO	CLASS	GATE	SEQ	GROUP SEAT	BOARDING AT
SK121	07FEB	1755	STOCKHOLM	MALMO	M		001	1 18F	1725
SAS CONNECT			ARN	MMX	SAS GO				

TICKET NUMBER 11720000000000000001
GATE CLOSES 20 MIN BEFORE DEPARTURE

SKYTEAM

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72

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Default ATB Coupon

BOARDING PASS *SAS* **SKY PRIORITY**

FASTTRACK AT **ARN** PNR NOTES
ROBERT/BLACK **QIQV5C** FQTV/SQ

FLIGHT	DATE	TIME	FROM	TO	CLASS	GATE	SEQ	GROUP SEAT	BOARDING AT
SK121	07FEB	1755	STOCKHOLM	MALMO	C		002	1 3A	1725
SAS CONNECT			ARN	MMX	SAS PLUS				

TICKET NUMBER 11720000000000000002
GATE CLOSES 20 MIN BEFORE DEPARTURE

SKYTEAM

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72

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Default ATB Coupon

BOARDING PASS **SAS**

PNR **QIT27Z** NOTES **FQTV/SQ**

MILLARD/GUTMANN

FLIGHT	DATE	TIME	FROM	TO	CLASS	GATE	SEQ	GROUP	SEAT	BOARDING AT
SK121	07FEB	1755	STOCKHOLM	MALMO	W		003	1	14E	1725
SAS CONNECT			ARN	MMX	SAS GO					

TICKET NUMBER 11720000000000000003

GATE CLOSES 20 MIN BEFORE DEPARTURE

SKYTEAM

1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 32 33 34 35 36 37 38 39 40 41 42 43 44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72

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Default ATB Coupon

BOARDING PASS **SAS**

PNR **QISOIC** NOTES **FQTV/SQ**

KRISPLUS/TEST

FLIGHT	DATE	TIME	FROM	TO	CLASS	GATE	SEQ	GROUP	SEAT	BOARDING AT
SK121	07FEB	1755	STOCKHOLM	MALMO	W		004	4	11B	1725
SAS CONNECT			ARN	MMX	SAS GO					

TICKET NUMBER 11720000000000000004

GATE CLOSES 20 MIN BEFORE DEPARTURE

SKYTEAM

Boarding pass Kiosk:

Boarding Pass

PNR **QIPPPA** Notes **FQTV/SQ** ARN989

DAYNA/HUELS MS

Flight	Date	Time	From	To	Class	Gate	Seq#	Group	Seat	Boarding
SK121	07FEB	17:55	Stockholm	Malmo	M M		1	1	18F	17:25
Operator Sas Connect			ARN	MMX	SAS GO		ETKT			

Ticket no 117-2523323156

Boarding Pass **SKY PRIORITY**

FASTTRACK AT ARN

PNR **QIQV5C** Notes **FQTV/SQ** ARN989

ROBERT/BLACK MR

Flight	Date	Time	From	To	Class	Gate	Seq#	Group	Seat	Boarding
SK121	07FEB	17:55	Stockholm	Malmo	C D		2	1	03A	17:25
Operator Sas Connect			ARN	MMX	SAS PLUS		ETKT			

Ticket no 117-2523323157

Boarding Pass

MILLARD/GUTMANN MR

PNR
QIT27Z

Notes
FQTV/SQ

ARN989

Flight

Date

Time

From

To

Class

Gate

Seq#

Group

Seat

Boarding

SK121

07FEB

17:55

Stockholm

Malmo

M W

3

1

14E

17:25

Operator

Sas

Connect

ARN

MMX

SAS GO

ETKT



Ticket no 117-2523323158

Boarding Pass

MILLARD/GUTMANN MR

PNR
QIT27Z

Notes
FQTV/SQ

ARN989

Flight

Date

Time

From

To

Class

Gate

Seq#

Group

Seat

Boarding

SK121

07FEB

17:55

Stockholm

Malmo

M W

3

1

14E

17:25

Operator

Sas

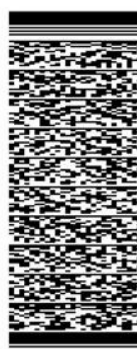
Connect

ARN

MMX

SAS GO

ETKT



Ticket no 117-2523323158

Regardless of tier level, “FQTV/SQ” will be printed under *NOTES*

Boarding group is generated depending on tier level

Carry-on is not included on SAS Go Light ticket

Baggage allowance:

SAS

Applications Device Navigation Logout Help

Default: SK

SK Customer SK (1) SK Flight SK121 (1) SK Flight SK121 (2) SK Customer SK121 (3)

P D T

Customer Identification Customer Acceptance Display Allowance and Excess

Search

07FEB ARN (5) MMX Malmo

Acceptance Open

Customer

1 ROBERT Black Mr

SK121 07FEB ARN-MMX

Bag Tkt Cabin Sec Seat Accept Baggage Info

Solitaire/Life CTD SK-PLUSSMART, CTDM, CTCE

Select Customer(s):

Selected Customer does not have unpaid excess baggage.

Breakdown

For: ARN-MMX

Piece and Weight Allowance Calculation

Ticketed		Non Ticketed				
Customer	Infant Cabin Baggage	FQTV	Policy	Prepaid Cust. Rec.	Agent Waiver PC/kg	Paid
1PC		1PC				
Total	Weight per					
Allowance	Piece					
2PC	23KG					
Pieces Upgraded to Heavy						
Prepaid	Agent Waiver	Paid				

SAS Applications Device Navigation Logout Help

Default: SK SK Customer SK (0) SK Flight SK121 (1) SK Flight SK121 (2) SK Customer SK121 (3)

PDT Selection Customer List Customer Selection Customer Acceptance Display Allowance and Excess

Search: AF1

SK121 07FEB ARN (5) • MMX Malmö

Acceptance Open

Customer	Bkg Tkt Cabin	Sec	Seat	Accept Baggage	Info
1 MILLARD Gutmarm Mr SK121 07FEB ARN-MMX	ES/Solitaire	MLV	003	14E	✓ SK-GOSMART, CTOM, CTCE

Select Customer(s):

Selected Customer does not have unpaid excess baggage.

Breakdown

For: ARN-MMX

Piece and Weight Allowance Calculation

Ticketed			Non Ticketed			
Customer	Infant	Cabin Baggage	FQTV	Policy Waiver	Prepaid Cust. Rec.	Agent Waiver Paid
1PC			1PC			

Total Allowance	Weight per Piece
2PC	24KG

Pieces Upgraded to Heavy		
Prepaid	Agent Waiver	Paid

1 piece additional bag

SAS Applications Device Navigation Logout Help

Default: SK SK Customer SK (0) SK Flight SK121 (1) SK Flight SK121 (2)

PDT Customer Selection Customer Acceptance Acceptance Information Display Allowance and Excess

Search: AF1

SK121 07FEB ARN (5) • MMX Malmö

Acceptance Open

Customer	Bkg Tkt Cabin	Sec	Seat	Accept Baggage	Info
1 DAYNA Hucks Ms SK121 07FEB ARN-MMX	Solitaire/Solitaire	MLV	001	18F	✓ SK-GOLIGHT, LIGHT, CTOM, CTCE

Select Customer(s):

Selected Customer does not have unpaid excess baggage.

Breakdown

For: ARN-MMX

Piece and Weight Allowance Calculation

Ticketed			Non Ticketed			
Customer	Infant	Cabin Baggage	FQTV	Policy Waiver	Prepaid Cust. Rec.	Agent Waiver Paid
0PC						

Total Allowance	Weight per Piece
0PC	24KG

Pieces Upgraded to Heavy		
Prepaid	Agent Waiver	Paid

No additional baggage allowance on SAS Go Light ticket

Priority baggage

PRIORITY will be printed onto baggage tag where applicable



CM will inform if additional tag should be attached:

SK121 07FEB ARN (5) → MMX Malmo
Acceptance Open

Customer	Bkg	Tkt	Cabin	Sec	Seat	Accept
1 MILLARD Gutmann Mr	SK121	07FEB	ARN-MMX	ES/Solitaire	M(W)	003 14E

Select Customer(s): 1

Enter baggage weight for next piece.

Baggage

Additional Hold Baggage: 1 / 10 KG

Hold Baggage: 0 / 0 KG

Is this a special bag? No

Information

Priority Baggage Labels Required:

/// Do NOT attach SkyPriority label ///.

SK 047002

OK

KrisFlyer is not eligible for SkyPriority label in cabin M

SK121 07FEB ARN (5) → MMX Malmo
Acceptance Open

Customer	Bkg	Tkt	Cabin	Sec	Seat	Accept
1 TAN Li Lian Ms	SK121	07FEB	ARN-MMX	Qualified/Solitaire	C(C)	005 2F

Select Customer(s): 1

Enter baggage weight for next piece.

Baggage

Additional Hold Baggage: 1 / 10 KG

Hold Baggage: 0 / 0 KG

Is this a special bag? No

Information

Priority Baggage Labels Required:

Attach SkyPriority label!.

SK 047004

OK

Cabin C & booking class C gives eligibility for SkyPriority label

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INFORMATION

Extension AF/ KL Codeshare partnership on Intercontinental routes

We are happy to inform you that we are deepening our relationship with Air France and KLM with the Codeshare extension on selected Intercontinental destinations.

SAS will offer fares between Scandinavia and Europe to the below new intercontinental codeshare destinations via the Air France and KLM hubs in Paris and Amsterdam respectively:

Brazil

Rio de Janeiro

Sao Paulo

Fortaleza (Air France only)

Salvador (Air France only)

South Africa

Cape Town

Johannesburg

Thailand

Bangkok. This codeshare destination is meant to support our own Copenhagen - Bangkok operation which is seasonal.

Japan

Osaka

This is in addition to the current Codeshare destination Tokyo which we launched in January. The Tokyo codeshare is meant to support our own Copenhagen-Tokyo 3-4 weekly operations.

Sales start on the 26th of February 2025.

First travel date is 30th of March 2025.

SK* Codeshare on AF/KL

NEWS!

- Rio de Janeiro (AF & KL)
- Sao Paolo (AF & KL)
- Fortaleza (AF)
- Salvador (AF)
- Cape Town (AF & KL)
- Johannesburg (AF & KL)
- Bangkok (AF & KL)
- Osaka (AF & KL)

Already in production

Tokyo (AF & KL)

30 plus European destinations

About the Extension

Sales start 26th of February 2025

Travel start 30th of March 2025 (S25 season)

SAS will now offer the new destinations Rio, Sao Paolo, Fortaleza, Salvador, Cape Town, Johannesburg and Osaka. The codeshare on AF-KL to Bangkok will complement our own seasonal operation

Already in production is the SK*marketing flights an AF/KL to Tokyo. This will complement our own non-daily operation between Copenhagen and Tokyo.

Flight number ranges: SK6868- 6899 & SK9952 – 9999

- Additionally, intercontinental destinations (*) will be available subject to regulatory approvals

GENERAL

PROCEDURE

Revised procedure regarding SAS Crew Baggage

We have noticed that the information regarding the process for crew baggage hasn't been read by all, despite reminders in our bulletins for both Ground Handling and Flight Operations.

It is very important that crew leave their cabin baggage at the forward compartment door, whenever possible. This is to make the boarding smoother and to get space for our passenger's cabin baggage. It is very important that all gate staff as well as loading staff are familiar with the procedure below.

Background:

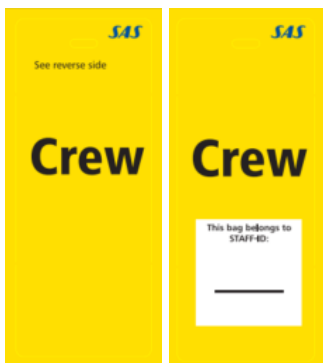
During a period, SAS Flight Operations and SAS Ground Handling have interpreted the procedures regarding Cabin Baggage for SAS Crew partly differently. We have now agreed on a common routine. The updated procedure is presented below.

Crew Cabin baggage special routine for short haul flights within Scandinavia

If the crew member does not check in their cabin baggage, the normal procedure is to bring the unchecked/cabin baggage to store it in the cabin. **However, whenever possible, crew shall leave their cabin baggage at the aircraft side (forward compartment door). This is to help the colleagues at the gate and on board and to reduce the problems we have, with too much cabin baggage on board.**

The cabin baggage must have a yellow crew personal identification name tag but does not need a crew baggage destination tag. See Illustrations below.

Example of crew personal identification name tag:



This special routine applies for crew members in uniform on **short-haul flights within Scandinavia** provided the following conditions are met:

- It is a short haul flight.
- The flight operates within Scandinavia.
- Crew are scheduled active or passive on the flight.
- The flight operates within Scandinavia
- Crew carry uniform.
- Crew carry high visibility vest when moving outside regular passenger flow in tarmac (see picture below).
- Crew have their airport badge (if at the home base/ airport) and/ or SAS Crew company card clearly visible.
- Crew have a SAS yellow crew tag on the bag (see picture below).



include

Note: The crew baggage shall be loaded as per LIR. If not specified on LIR, follow the designated compartment, and number of pieces as supplementary information on LDM.

Reference: respective AHM 737 8.2.7.2 “Distribution of Load”.

Offloading

Loading Staff leave the hand baggage at the aircraft side during unloading the aircraft for the crew member to pick up.

Passive crew shall board with their Boarding group:

Passive crew shall board with their boarding group, printed on the boarding card, and shall **not** deviate from this by asking gate staff to board first.

Important:

Gate staff must strictly follow the prescribed procedure that the crew should board with the boarding group indicated on the boarding card. Passive crew shall not be released on board prior to boarding of paying passengers.

Checked Crew Baggage

- Large roller bags must never be taken on board in aircraft cabin but must always be sent as checked baggage. This means that they are left at check-in and are collected at the baggage belt upon arrival on crews' destination or home base.
- This applies to active and passive crew.
- We recommend that passive crew use the check-in kiosks for printing the baggage tag.
- Bags shall be delivered in the baggage drop, when available.
- If no kiosks available, the crew member can use the manual desk for check in of their baggage
- Crew may also choose to send smaller roller bags using this routine, especially when they have long-haul duty that starts and/or ends with a passive transfer on short haul.

Note: If you experience that the procedures described above are not followed, a SafetyNet report is highly appreciated.

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INFORMATION

New Web-Link to Cityjet manuals

Our Wetlease partner Cityjet have a new link to access their manuals.
SAS have posted the new link in SAS Partner Portal.

If you have saved the old link, please make sure to replace it with the new one published in SAS Partner Portal.

Or:

<https://www.cityjet.com/GSP>

(Same User ID and Password as before)

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ABOUT GROUND HANDLING BULLETIN

The contents of this Bulletin are published by SAS Airline Services Ground Handling.

Use your normal point of contact if there is anything you have questions about, or want to include, in the Ground Handling Bulletin.

You can also find Ground Handling Bulletins that are applicable to you on [SASINTRA](#) and on [SAS Partner Portal](#)

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