

RANK	AIRLINES		RBD HIERARCHY				INVOLUNTARY PROCEDURE						
	AIRLINE ALPHA	AIRLINE NAME	FIRST	BUSINESS	PRE ECONOMY	ECONOMY	FIRST	BUS.	P. ECO	ECO.	MUST NOT BE BOOKED		
1 st TO BOOK	SW	JET AIRWAYS	FA	CJZ1P	-	YMTUNLQSKHVBW	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	IE	INDIGO AVIATION	-	-	-	YTNVHWCAZ	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	AA	AMERICAN AIRLINES	FA	CJRDI	WPY	BHKMLGVSNQO	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	A3QA	AEGEAN AL/OLYMPIC AL	-	CDZA	-	YBMHQVWOLKJESTUPG	-	-	-	-	ANY OTHER CLASS	-	
	AD	ADL	-	CDJ1R	-	YABEFGHKLMDNOPQSTUVWXZ	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	AFKL	AIR FRANCE KLM	PF	CJDI2	WSA	YBMPUKHLOTETENRVXS	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	AT	ROYAL AIR MORAC	-	JCD	-	YEBMQOKHTYXULRWPNWSG	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	AV	FINNAR	-	JCDRI	-	YBHKMLVSNQOZRG	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	AW	AERCO MEXICO	JCD1ZO	-	W	YBMUKHLQTES	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	AR	AEROLINEAS ARGENTINAS	JCD1OF	WSZ	-	YBMUKHLQNTENVARXP	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	OFZXP G	
	AS	ALASKA AIRLINES	JCD1	-	-	YBHKMLVSNQOQ	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	B6	JETBLUE AIRWAYS	JCD1	-	-	YEKHWQRWVWMMZOUSP	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	BA	BRITISH AIRWAYS	FA	JCDRI	WET	YBHKMLVSNQOQ	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	BR	IEVA AIR	-	CJZD	KLTPU	YBMHQS WVG	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	BT	AIR BALTIC	-	CDJ	-	YSMQEWZUP	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	CA	AIR CHINA	PFA	JCDZR	GE	YBMUHQVWSTLNK	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	CI	CHINA AIRLINES	-	JCD	WUAE	YBMKVTROHNL	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	CMPS	COPA	-	CJDP1	-	YBMHOKVUSWELTG NX	-	JD	-	M H O K V U S O W E	-	C P I Y B L T G N X	
	DT	TAGS ANGOLA	-	CDZ	-	YBSLMHOKXNTUW	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	ET	ETHIOPIAN AL	-	CJDP	-	YGSBMLVHUQTEO	-	-	D	-	-	Q T	ANY OTHER CLASS
	FB	BULGARIA AIR	-	C1J2Z	-	MHKS N L T R A X O U W Q Y P V E F	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	GA	GARUDA INDONESIA	FA	JCD1	-	YBMKXOTVSKL	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	GULF AIR	JCD1	-	JCD1	-	YHMLBKXQVEQNSW	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	GF	HAWAIIAN AIRLINES	-	FJPCAD	-	YWXQVBSNMHIGKLZO	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	HM	AIR SEYCHELLES	-	JCD1PZ	-	YMKHLVSGBNWNOQR TX	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	HY	UDERKISTAN AIRWAYS	-	CDZ	-	B M K T V O S U L H W R E N G X A P	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	IB	IBERIA	-	JCDRI	-	YBHKMLFVSNQQA	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	J2	AZERBAIJAN AIRLINES	-	CZAJ	W	YMNBLTORHUOVG	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	J3KJBL	JETSTAR GROUP	-	JD	-	YVTSRODNMLKH	-	-	D	-	B P E F A Z I	ANY OTHER CLASS	
	JU	AIR SERBIA	-	JCDW	-	YBHKMQLVUETGNS	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	KC	AIR ASTANA	-	JCDZ1UR	-	YKLBEPV M X N	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	KE	KOREAN AIR	PRA	JCDIZ	-	YBMSHEKLLQNTG	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	KU	KUWAIT AW.	RFA	JPC	-	YUNKMBHLTV	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	KQ	KENYA AW.	-	JCDIZ	-	YBMLKHLQTESNRV	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	L6	MAURITANIAN AIRLINES	-	CD	-	YBMQOTVXH	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	LALP/LX/LC/33PZ	LATAM AIRLINES	-	JCDIZ	WP	YBHKMLVSNQOQA	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	LG	LUXAIR	-	JCDZ	-	YMKHBSULXVHOGNAWRT	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	LM	LOGANAIR	-	-	-	W R Y P B T O S F V U K M H Z L O E G N X A	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	LY	EL AL ISRAEL AL	-	CDZJ	WQBP	YSMKVLHNGOU	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	MS	EGYPTAIR	-	CDJZ1R	-	YBMHQQXNVLSW TU	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	Q2	MAURCO AIR	-	JCD1	-	YAGWSBHKLMWQTX	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	OM	MIAT Mongolian AIRLINES	-	JCD	-	YBME N P L S	-	JCD	-	Y B M E N P L S	ANY OTHER CLASS	ANY OTHER CLASS	
	OZ	ASIANA AIRLINES	-	JCDZU	-	YBMHEQKS V W T L G	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	PG	BANGKOK AIRWAYS	-	CD	WEU	YBMAHSEOEQTLVPWUXNG	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	ANY OTHER CLASS	
	PR	PHILIPPINE AL	-	JCDIZ	WN	YELBHWQBXKLTUO	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	PW	PRECISION AIR	-	Y	-	B M U K H L Q T E N R V G S X W	-	-	-	-	T O L	-	
	QR	QATAR AW.	FPAZ	JCDIRU	-	YBHKMLVSNQOTOW X	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	RQ	TAROM	-	JCD1O	-	YBMUKRHGLQRTVSEW X	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	SA	SOUTH AFRICAN AW.	-	CJZD	-	YBMKHSQTYLWV	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	SG	SINGAPORE AL	RFA	ZCJUD	STP	YBEMHWQNVGLK	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	SU	AEROFLOT	-	JCDIZ	-	YBMUKHLQ TENRGV	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	SV	SAUDI ARABIAN AL	-	CD1	-	YBMLKHLQ TNVUG	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	TM	LAM LINHAS AEREAS DE MOCAMBIQUE	-	CDJ1J	-	YBNTQXUKWMPPE	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	TU	TUNISAIR	-	CEZDI	-	YXRMBKQHLUONTAGV	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	TP	TAP PORTUGAL	-	CDZJ	-	YBMSHQVWALUTE	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	XY	FLY NAS	-	RC	-	YBMLKVEOUPNA	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	XQ	SUNEXPRES GÜNEŞ HAVACILIK	-	-	-	YHJFRBKNTGQXQZUPVEAD	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	VF	AJET	-	-	-	YBMAHSEOEQTLVPWU	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	VN	VIETNAM AIRLINES	-	JCDO	WZ	YBUMXSHLKQANRPRTIEGV	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	ZB	AIR ALBANIA	-	CDZKJ	-	YBMAHSEOEQTLVPWU	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	WB	RWANDAIR	-	-	-	-	-	JZ	-	-	TLUV	-	
	WY	OMAN AVIATION	PF	JCDR	-	YHMBKIQTNLUOE	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	4Z	SOUTH AFRICAN AIRLINK	-	CJZD	-	YKHA B M P T S E Q V L G W X	-	-	D	-	E P A	ANY OTHER CLASS	
3 rd	AZ	AIR CANADA	-	JCDZPIR	OEAN	YBMHQQVWSTLQXFX	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	AH	AIR ALGERIE	FA	CI	-	SYHBKVLNNM	-	-	C	-	SYHB V	-	
	AVITALR/TOZK	AVIANCA	-	CJKDA	-	YBMHQVELOPZWS TU	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	AP	
	AZ	ITA AIRWAYS	-	JCED1	AP	YBMHKVTNSQXWLOFRG	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	DL	DELTA AIRLINES	-	JCDIZ	WSHAG	YBMLKHLUTVX	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	ANY OTHER CLASS	
	EI	AER LINGUS	-	JCD1PU	-	YBHGKMFVNLXSQORWZA	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	EK	EMIRATES	FA	JC1OP	-	YERWMBUKHLQTXS	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	FAJCY	
	FI	ICELAND AIR	-	CDJA	-	YREMBKQTVHLW SIO	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	FJ	FJ AIRWAYS	-	JDCZJ	-	YBHLQKWQSMVNTU	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	LA	LATAM	-	JCDIZ	WP	YBHKMLVSNQOQA	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	LHLXIOS	LUFTHANSA GROUP	FAO	JCDZPIR	GEN	YBMUHXQVWSTLTK	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	FAOGEN	
	LO	LOT POLISH	-	CDZ	PAR	YBMEHKQTSVWLQUG	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	MIDDLE EAST AL	JCDIZ	-	JCDIZ	-	YBMLKHLQ TENRGV	-	-	Z	-	N X	ANY OTHER CLASS	
	MH	MALAYSIA AL	FAP	JCD	-	YBHKMLVSN	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	NH	ALL NIPPON AIRLINES	FAO	JCDZPIR	GE	YBMUHQVWVSLKNXG	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	OU	CROTTA AL	-	CDZRI	-	YBMHGXQNVWSTELG	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	QANTAS AW.	JCD1	-	JCD1	-	YBHKMLVSNQO	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	ANY OTHER CLASS	
	RJ	ROYAL JORDANIAN	-	JCDIZ	-	YBHKMLVSNQOPWR	-	-	D	-	Q S M	ANY OTHER CLASS	
	SK	SAS	-	CDZ	JYSBPA	EMHQWUKVLTU	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	JYSBPA	
	SN	BRUSSELS AIR	-	JCDZP	-	YBMUHQVWVSTELN	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	FAOGEN	
	UX	AIR EUROPA	-	JCD1	-	YBMLEKVHSTRUTOPANZ	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	G3	VRG LINHAS AEREAS-GOL	-	-	CLFD1	YJWPEAUNBOGKHMQVSRXZ	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	NZ	AIR NEW ZEALAND	-	CDZJRI	UEGA	YBMHQVWVTLSSGPFXN	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	ANY OTHER CLASS	
	A	AIR INDIA	-	CDJZ	-	YBMHQQVWVSTLNG	-	-	D	-	YQ	ANY OTHER CLASS	
	EY	ETHIO AW.	FAR	JCDWZ	-	YBHKMQLVUETG	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	UA	UNITED AIRLINES	-	JCDZP	AOR	YBMEUHQVWVSTLKGIN	-	-	DIZP	AR	ELUHQVWVSTLKG	JC/OY/BM	
	TG	THAI AW.	FAPD	CDJZ1R	-	YBMHGGTKSXVWLN	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	CATHAY PACIFIC	FA	-	JCD1	-	YBHKMLVSNQO	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	
	VA	VRGIN AUSTRALIA	-	CDJZ	WRE	MAYBWHKLRQNVPTISFUX	-	-	-	-	LOWEST AVAILABLE CLASS IN THE SAME CABIN	-	

NOTES

- Green** marked airline group to be booked first for involuntary reissues/teroures. **Yellow** marked airline group must be booked if **Green** marked airline group is not adequate. **Red** marked airline group must only be booked if both **Green** and **Yellow** marked airline groups are not adequate to remedy the passenger's problem.
- Do not upgrade** to First Cabin (F) in any terms. For other cabin upgrades including Business and Premium Economy, follow IATA Resolution 735d and related rules stated in the first page of the document.
- Always try to book the **original cabin** first to diminish passenger's rejection rate.
- Always try to book **lowest classes** first.
- RBD hierarchies from high to low. (From left to right)
- It is crucial to keep in mind that promotional classes on TK might align with higher cabins on other airlines. Always check the hierarchy first to prevent wrong bookings. Higher and wrong booked cabin classes **might be subject in an ADM**. (e.g. U/W/P promotional classes might be First Cabin on XX airlines.)
- Do not book to any **3rd Party Marketing** and/or **Codeshare** flights of other airlines. Only reissue/rotate to **prime flight numbers**. (e.g. Do not book SK Marketing/EY Operating flight. Book EY flight directly instead.)