QUICKRES INAD TICKET ISSUE

Version 1.0

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QUICKRES INAD TICKET ISSUE STEPS

1.INAD TICKET (INADMISSIBLE PASSENGER)

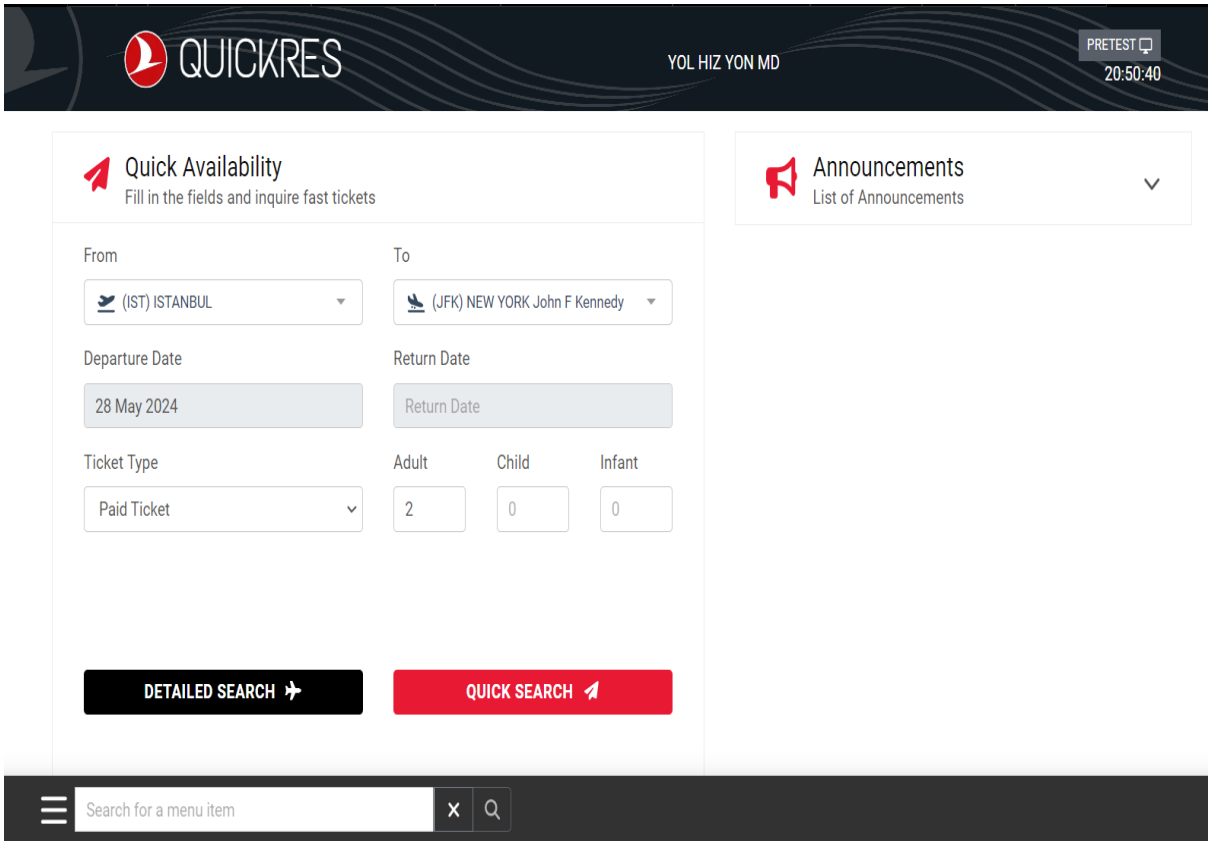
The term INAD is used for passengers who are refused entry to that country by the relevant authorities of a country. This may also be the case when the follow-on journey on a connecting flight is not allowed by the airline or government authorities for various reasons. This aviation term is used at international airports and, according to civil aviation laws, the INAD passenger is taken back to the country by the airline.

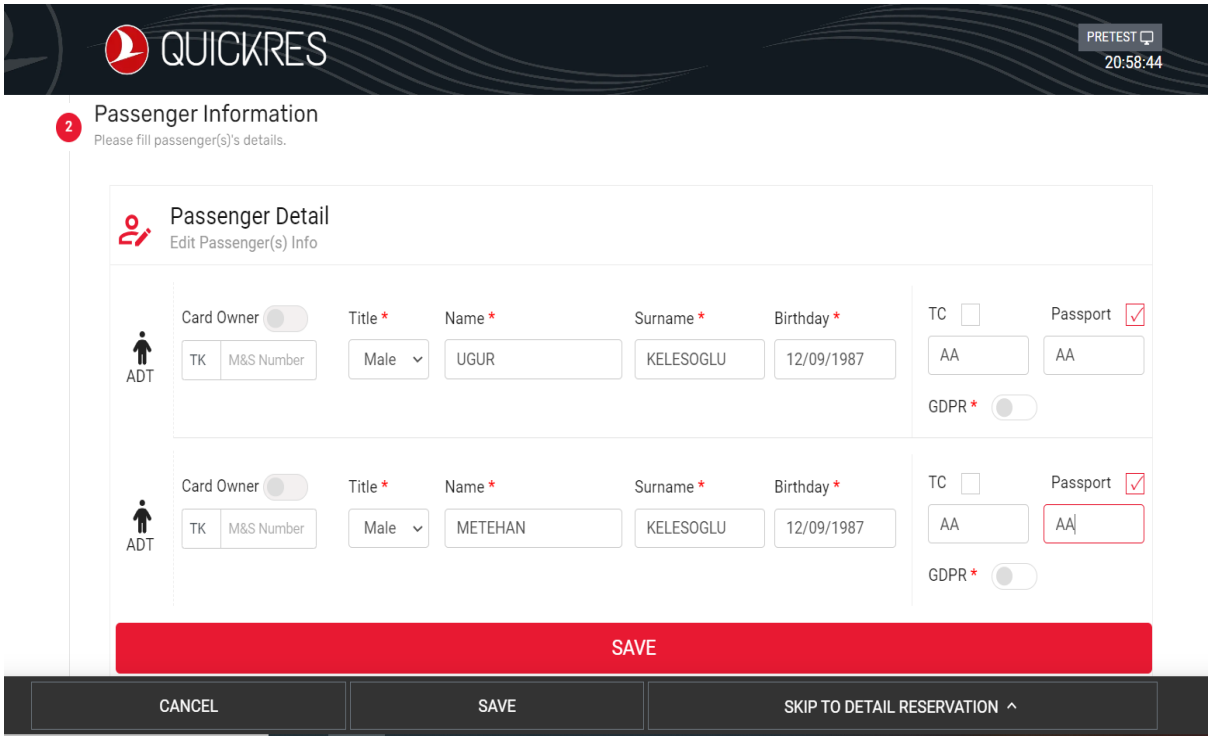
What do passengers who are not accepted to enter the country mean?

Passengers who are classified by authorities such as the border police or passport control officer as cannot be taken into the country's borders are called passengers who are not accepted to enter the country. The passenger who is not allowed into the country's borders is returned to the airline company that brought the passenger to be taken back after the investigation is completed.

2. QUICKRES FLIGHT SEARCH, LOCATION AND PASSENGER INFORMATION

A flight search is made by entering the route and date information of the passenger and/or passengers. The requested flight is selected. Proceed by entering the passenger's identity information on the incoming page.



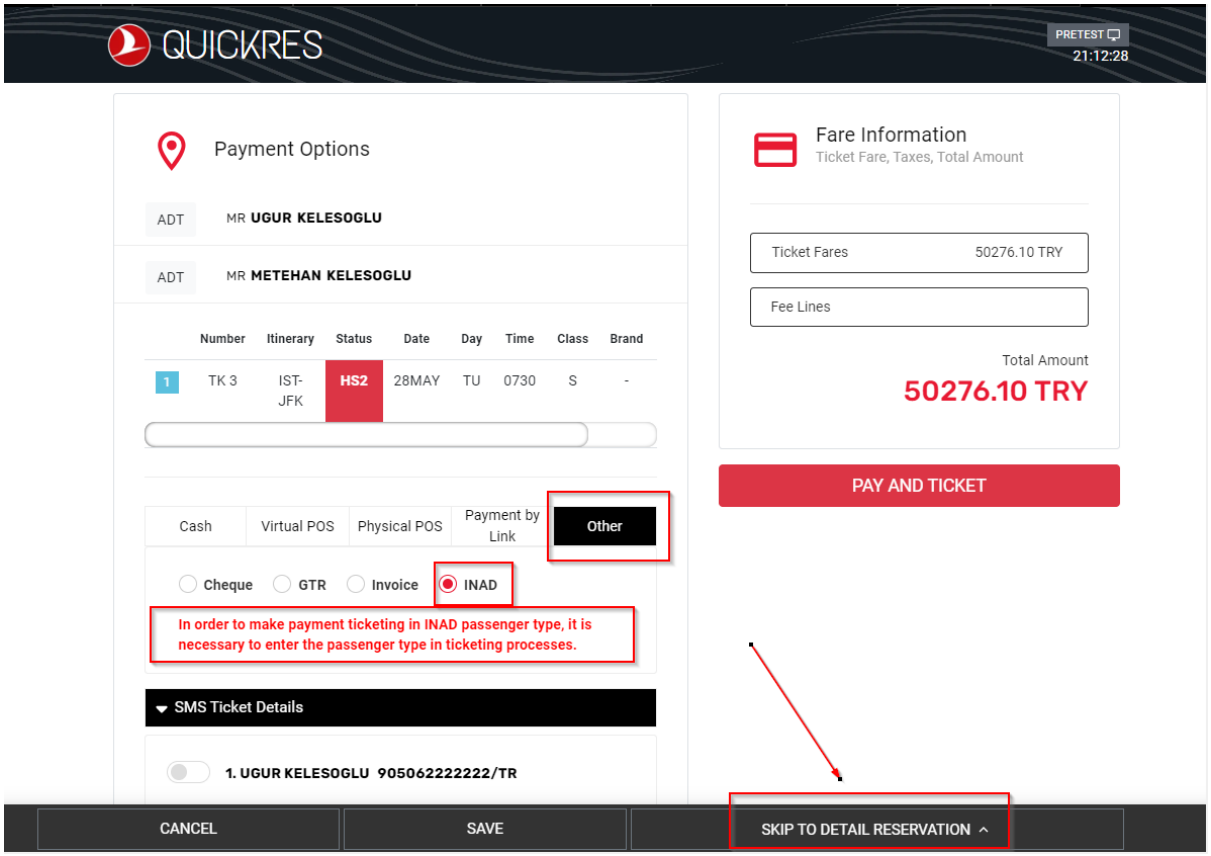


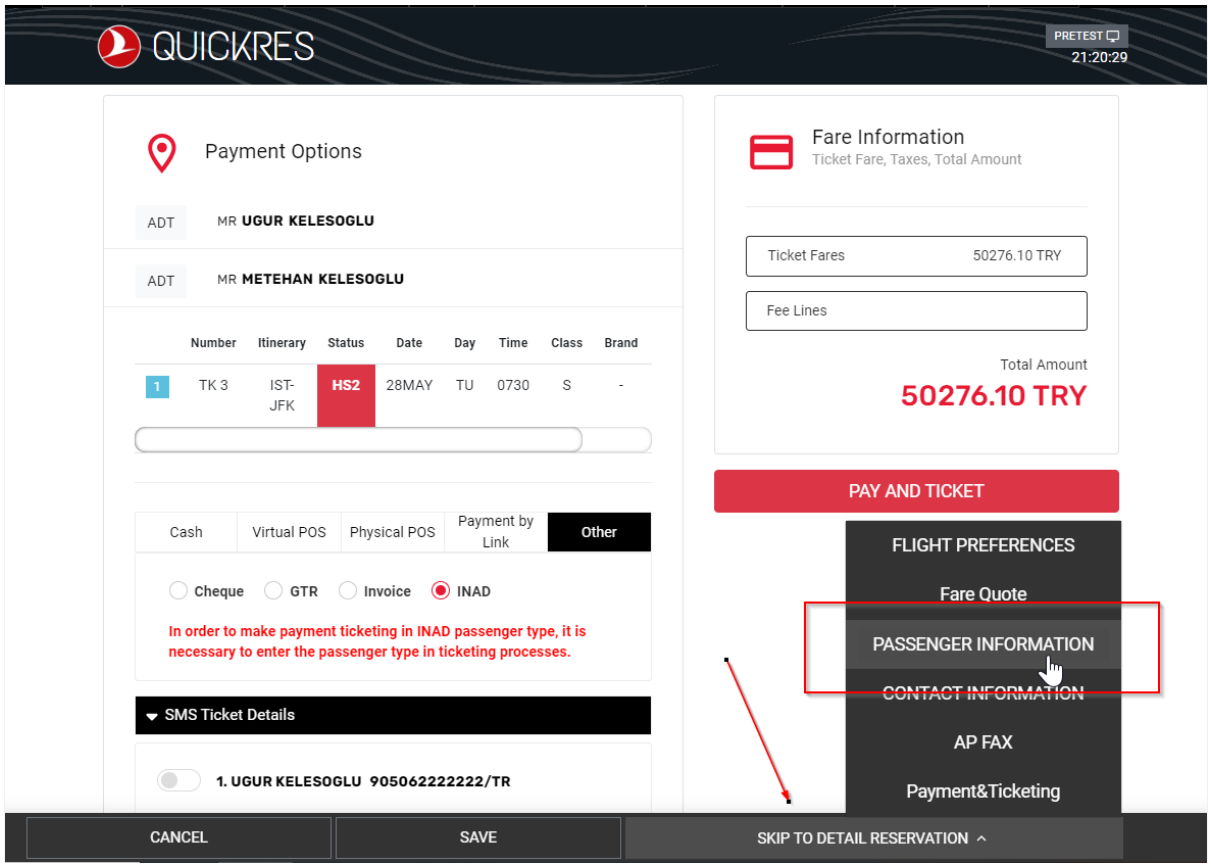
3. PASSENGER TYPE SELECTION IN PAYMENT

When you come to the payment section, the INAD section in the "Other" section should be selected and PASSENGER TYPE should be selected as seen in the warning. Passenger type entry can be made by following the steps below.

Go to detailed reservation => Passenger information => Ticket transactions => Information => Passenger type entry is selected.

If the names of the passengers are not selected in the opened sub-segment, **the names must be selected. INAD must be entered manually in the empty space provided by going one step below**.


QUICKRES
PRETEST
21:12:28
Payment Options
ADT MR UGUR KELESOGLU
ADT MR METEHAN KELESOGLU
Number Itinerary Status Date Day Time Class Brand
1 TK 3 IST-JFK HS2 28MAY TU 0730 S -
Cash Virtual POS Physical POS Payment by Link Other
Cheque GTR Invoice INAD
In order to make payment ticketing in INAD passenger type, it is necessary to enter the passenger type in ticketing processes.
SMS Ticket Details
1. UGUR KELESOGLU 905062222222/TR
Fare Information
Ticket Fare, Taxes, Total Amount
Ticket Fares 50276.10 TRY
Fee Lines
Total Amount
50276.10 TRY
PAY AND TICKET
CANCEL
SAVE
SKIP TO DETAIL RESERVATION


QUICKRES
PRETEST
21:20:29
Payment Options
ADT MR UGUR KELESOGLU
ADT MR METEHAN KELESOGLU
Number Itinerary Status Date Day Time Class Brand
1 TK 3 IST-JFK HS2 28MAY TU 0730 S -
Cash Virtual POS Physical POS Payment by Link Other
Cheque GTR Invoice INAD
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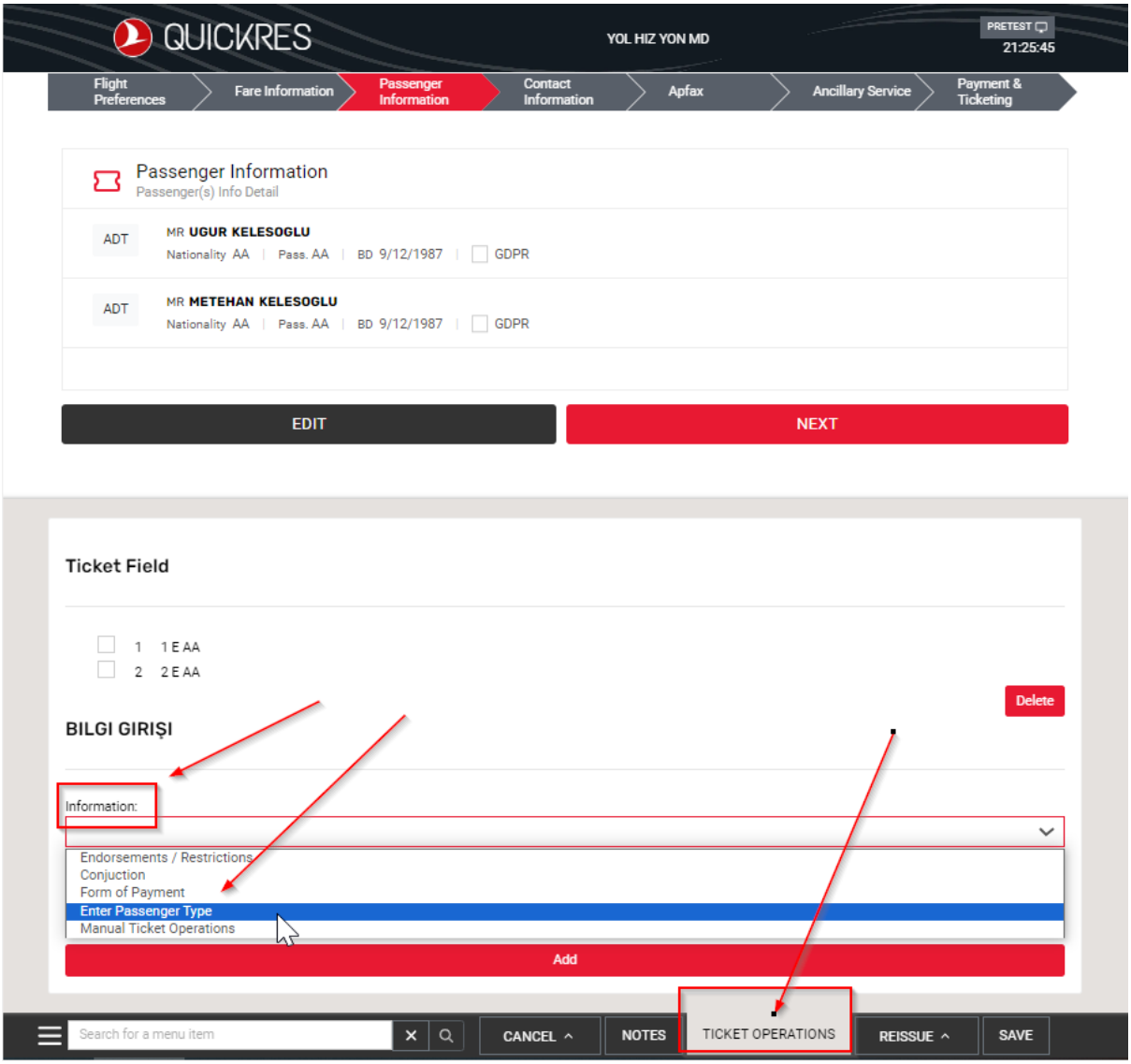
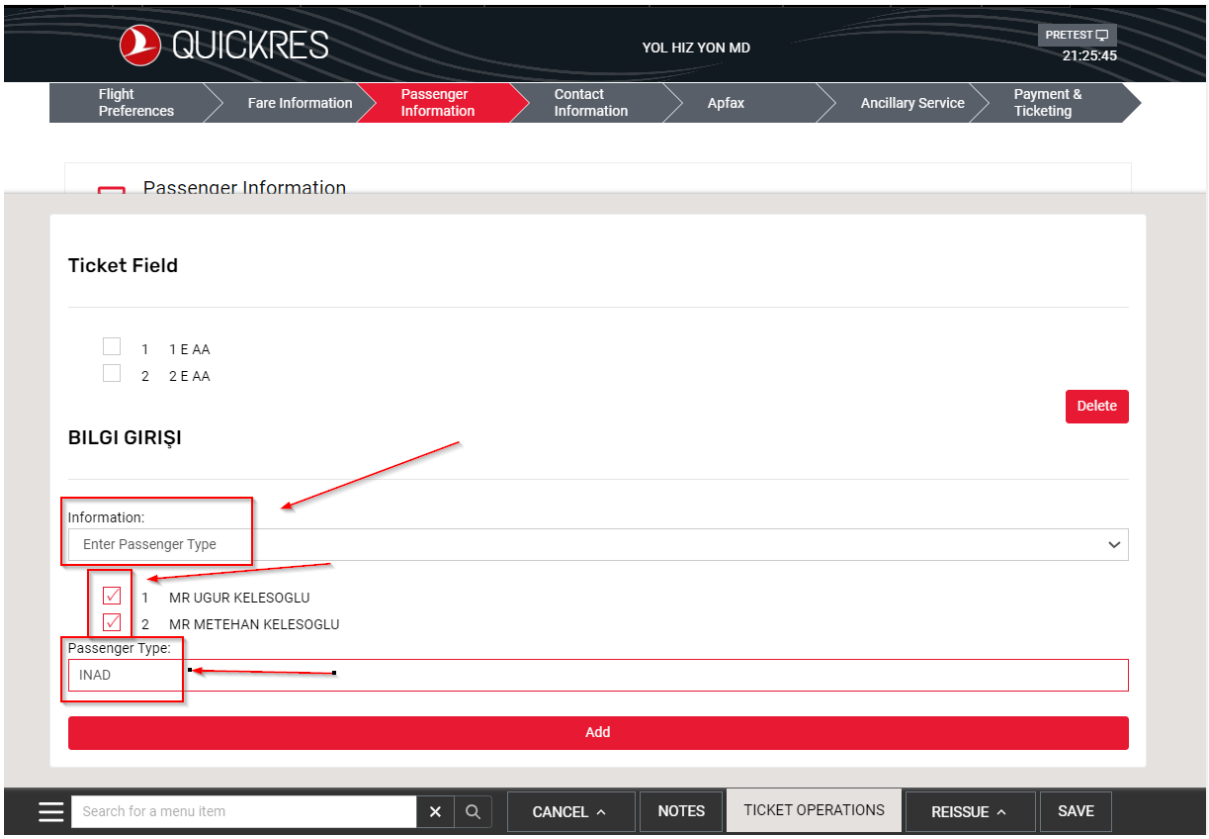
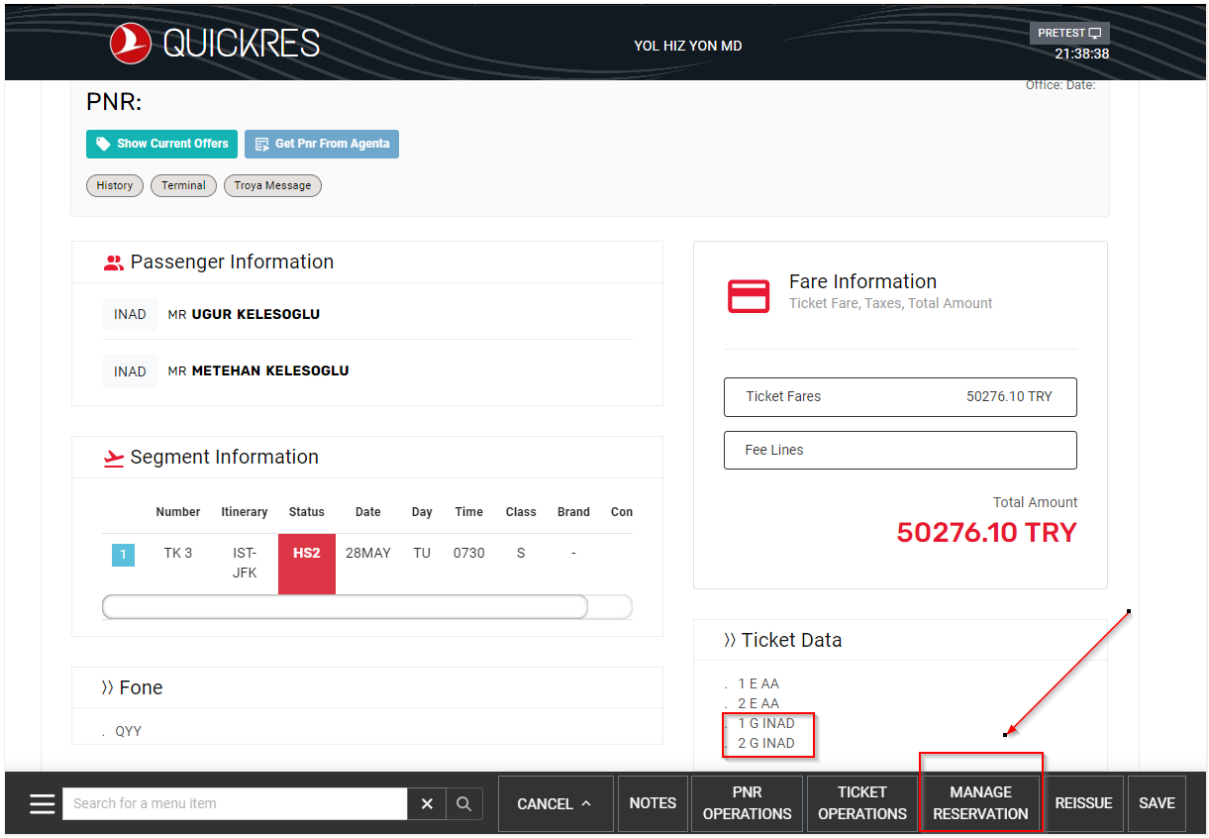
SMS Ticket Details
1. UGUR KELESOGLU 905062222222/TR
Fare Information
Ticket Fare, Taxes, Total Amount
Ticket Fares 50276.10 TRY
Fee Lines
Total Amount
50276.10 TRY
PAY AND TICKET
FLIGHT PREFERENCES
Fare Quote
PASSENGER INFORMATION
CONTACT INFORMATION
AP FAX
Payment&Ticketing
CANCEL
SAVE
SKIP TO DETAIL RESERVATION

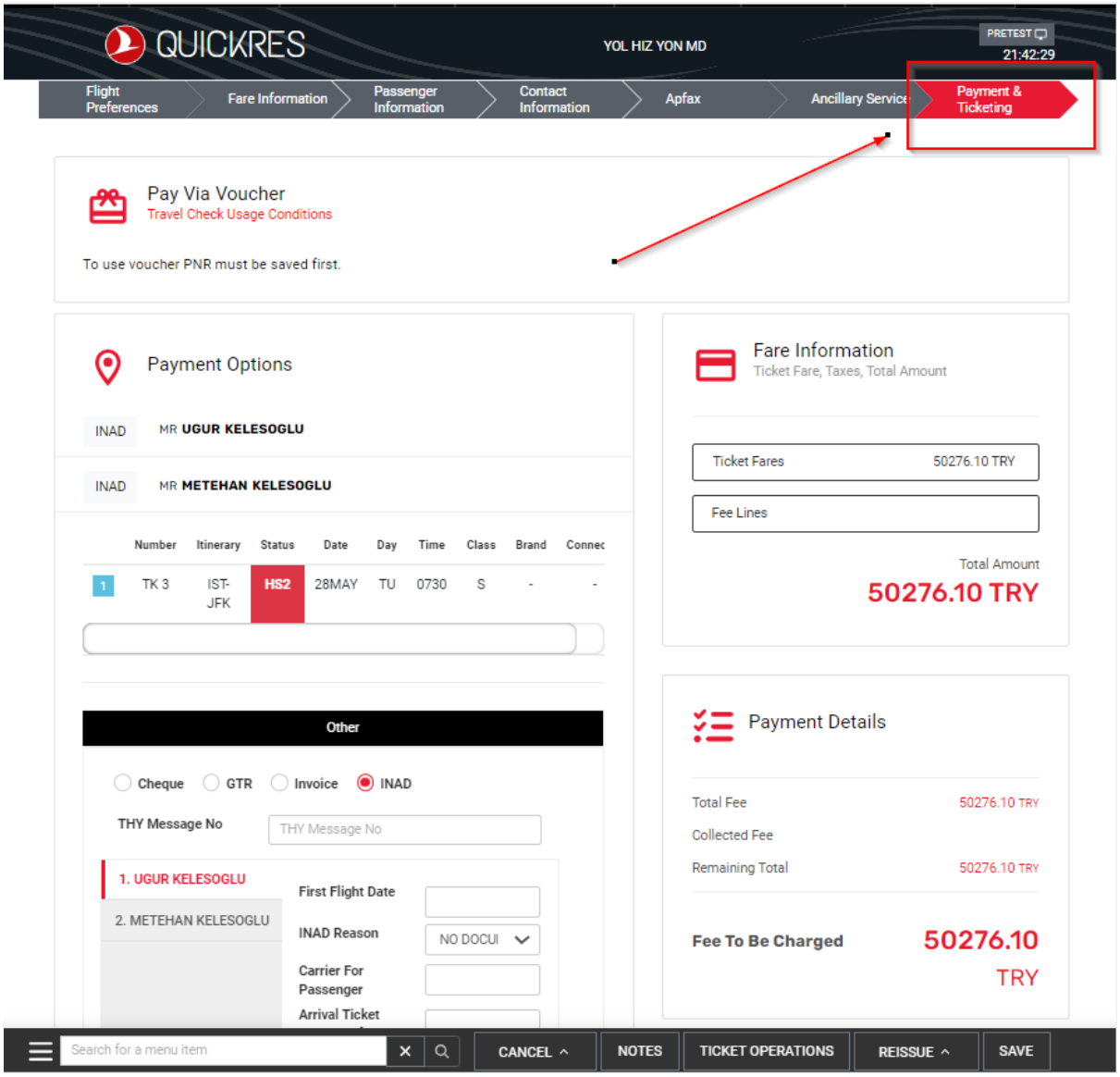

QUICKRES
YOL HIZ YON MD
PRETEST
21:25:45
Flight Preferences
Fare Information
Passenger Information
Contact Information
Apfax
Ancillary Service
Payment & Ticketing
Passenger Information
Passenger(s) Info Detail
ADT
MR UGUR KELESOGLU
Nationality AA | Pass. AA | BD 9/12/1987 | GDPR
ADT
MR METEHAN KELESOGLU
Nationality AA | Pass. AA | BD 9/12/1987 | GDPR
EDIT
NEXT
Ticket Field
1 1 E AA
2 2 E AA
Delete
BILGI GIRIŞI
Information:
Endorsements / Restrictions
Conjuction
Form of Payment
Enter Passenger Type
Manual Ticket Operations
Add
Search for a menu item
CANCEL
NOTES
TICKET OPERATIONS
REISSUE
SAVE


QUICKRES
YOL HIZ YON MD
PRETEST
21:25:45
Flight Preferences
Fare Information
Passenger Information
Contact Information
Apfax
Ancillary Service
Payment & Ticketing
Passenger Information
Ticket Field
1 1 E AA
2 2 E AA
Delete
BILGI GIRIŞI
Information:
Enter Passenger Type
1 MR UGUR KELESOGLU
2 MR METEHAN KELESOGLU
Passenger Type:
INAD
Add
Search for a menu item
CANCEL
NOTES
TICKET OPERATIONS
REISSUE
SAVE

4.PAYMENT TICKETING

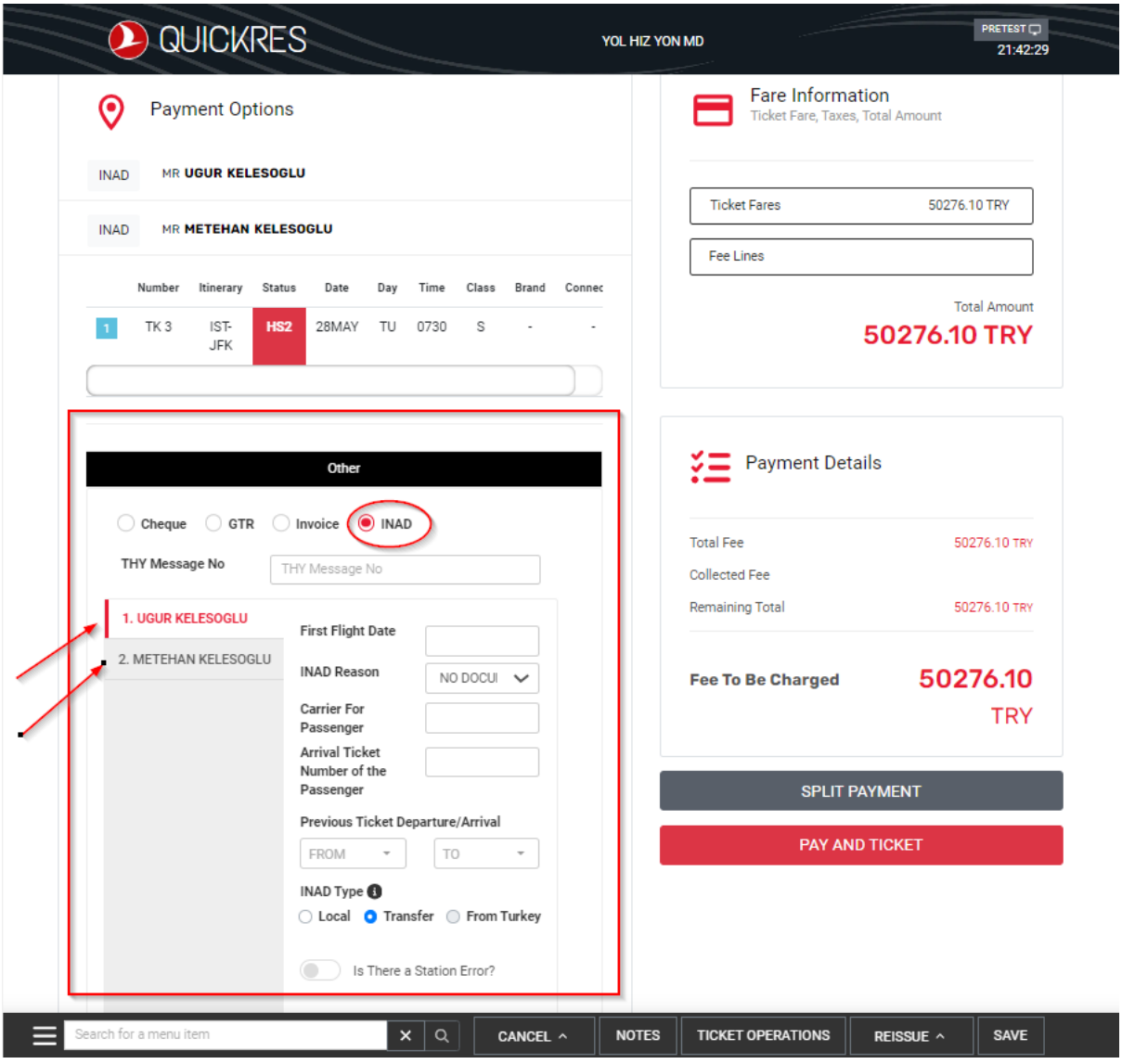
After entering the passenger type, proceed to the **payment ticketing page** with the **Manage Reservation button**.

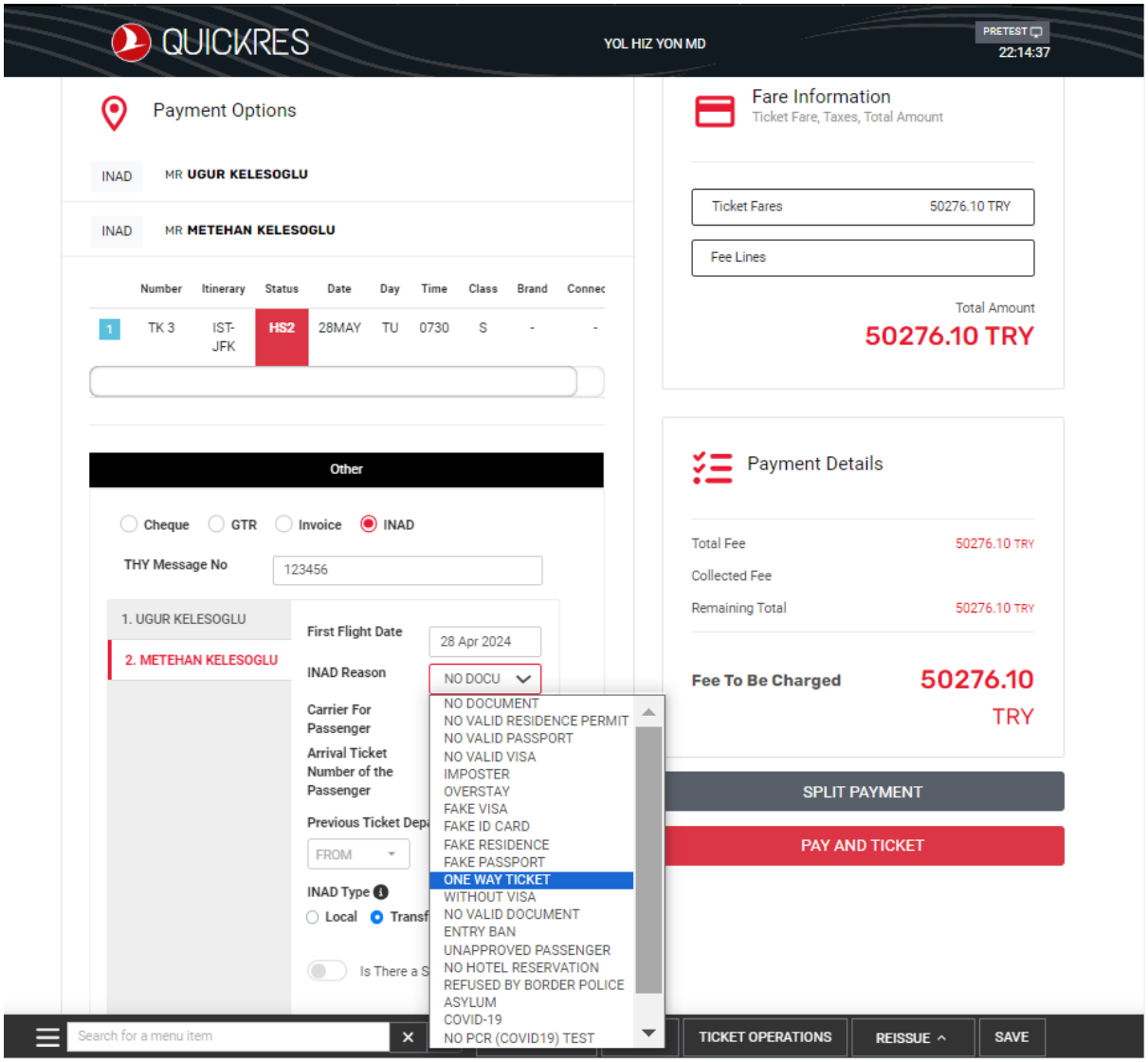


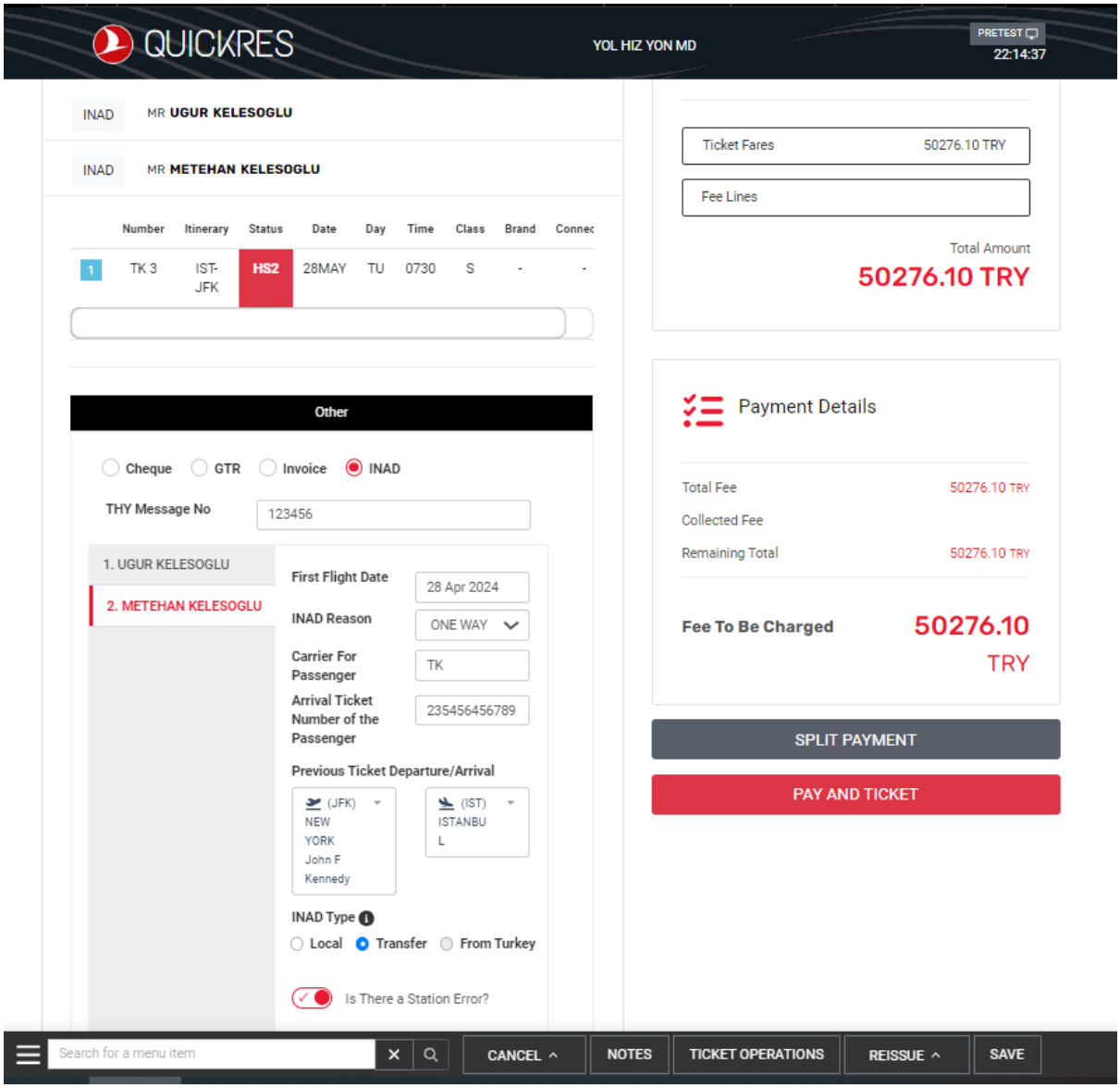

QUICKRES
YOL HIZ YON MD
PRETEST
21:42:29
Flight Preferences
Fare Information
Passenger Information
Contact Information
Apfax
Ancillary Service
Payment & Ticketing
Pay Via Voucher
Travel Check Usage Conditions
To use voucher PNR must be saved first.
Payment Options
INAD MR UGUR KELESOGLU
INAD MR METEHAN KELESOGLU
Number Itinerary Status Date Day Time Class Brand Connec
1 TK 3 IST-JFK HS2 28MAY TU 0730 S - -
Other
Cheque GTR Invoice INAD
THY Message No
THY Message No
1. UGUR KELESOGLU
2. METEHAN KELESOGLU
First Flight Date
INAD Reason
NO DOCUI
Carrier For Passenger
Arrival Ticket
Fare Information
Ticket Fare, Taxes, Total Amount
Ticket Fares 50276.10 TRY
Fee Lines
Total Amount
50276.10 TRY
Payment Details
Total Fee 50276.10 TRY
Collected Fee
Remaining Total 50276.10 TRY
Fee To Be Charged 50276.10 TRY
Search for a menu item
CANCEL
NOTES
TICKET OPERATIONS
REISSUE
SAVE

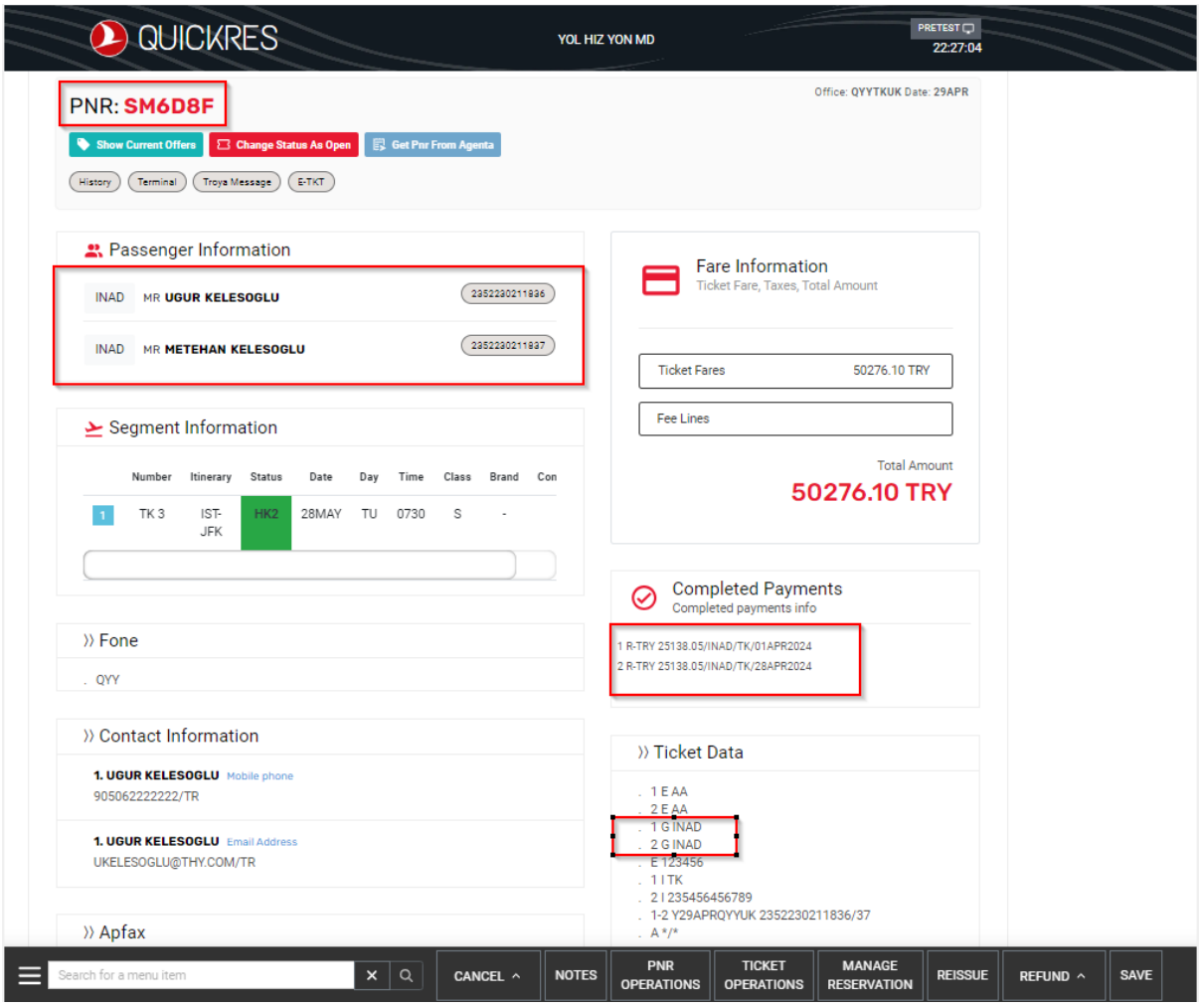
5. INAD DATA ENTRY AND TICKETING

Relevant fields in the INAD field must be entered separately for each passenger. Since this entered information will be transferred to the THY data system and this data will be used as the basis for reporting, the relevant fields must be filled in carefully. Then ticketing can be started.




QUICKRES
YOL HIZ YON MD
PRETEST
22:14:37
Payment Options
INAD MR UGUR KELESOGLU
INAD MR METEHAN KELESOGLU
Number Itinerary Status Date Day Time Class Brand Connec
1 TK 3 IST-JFK HS2 28MAY TU 0730 S - -
Other
Cheque GTR Invoice INAD
THY Message No 123456
1. UGUR KELESOGLU
2. METEHAN KELESOGLU
First Flight Date 28 Apr 2024
INAD Reason NO DOCU
Carrier For Passenger
Arrival Ticket Number of the Passenger
Previous Ticket Depa
FROM
INAD Type
Local Transf
Is There a S
NO DOCUMENT
NO VALID RESIDENCE PERMIT
NO VALID PASSPORT
NO VALID VISA
IMPOSTER
OVERSTAY
FAKE VISA
FAKE ID CARD
FAKE RESIDENCE
FAKE PASSPORT
ONE WAY TICKET
WITHOUT VISA
NO VALID DOCUMENT
ENTRY BAN
UNAPPROVED PASSENGER
NO HOTEL RESERVATION
REFUSED BY BORDER POLICE
ASYLUM
COVID-19
NO PCR (COVID19) TEST
Fare Information
Ticket Fare, Taxes, Total Amount
Ticket Fares 50276.10 TRY
Fee Lines
Total Amount
50276.10 TRY
Payment Details
Total Fee 50276.10 TRY
Collected Fee
Remaining Total 50276.10 TRY
Fee To Be Charged 50276.10 TRY
SPLIT PAYMENT
PAY AND TICKET
Search for a menu item
TICKET OPERATIONS
REISSUE
SAVE


QUICKRES
YOL HIZ YON MD
PRETEST
22:14:37
INAD MR UGUR KELESOGLU
INAD MR METEHAN KELESOGLU
Number Itinerary Status Date Day Time Class Brand Connec
1 TK 3 IST-JFK HS2 28MAY TU 0730 S - -
Other
Cheque GTR Invoice INAD
THY Message No 123456
1. UGUR KELESOGLU
2. METEHAN KELESOGLU
First Flight Date 28 Apr 2024
INAD Reason ONE WAY
Carrier For Passenger TK
Arrival Ticket Number of the Passenger 235456456789
Previous Ticket Departure/Arrival
(JFK) NEW YORK John F Kennedy
(IST) ISTANBUL
INAD Type
Local Transfer From Turkey
Is There a Station Error?
Ticket Fares 50276.10 TRY
Fee Lines
Total Amount
50276.10 TRY
Payment Details
Total Fee 50276.10 TRY
Collected Fee
Remaining Total 50276.10 TRY
Fee To Be Charged 50276.10 TRY
SPLIT PAYMENT
PAY AND TICKET
Search for a menu item
CANCEL
NOTES
TICKET OPERATIONS
REISSUE
SAVE



6. INAD PASSENGER DATA FIELDS

The rules and explanations of the INAD passenger data fields that are expected to be filled are as follows.

6.1 THY Message Number (OPTIONAL)

- Maximum 15 characters can be entered
- It can be left blank.
- Both letter and numerical values can be entered (for example THY12345)

6.2. First Flight Date (REQUIRED FIELD)

- It must be in the date selection format used in Avabilitaly.

- Data entry is mandatory for each INAD passenger.

6.3. INAD Reason (REQUIRED FIELD)

- The reason why the passenger is INAD must be selected from the Dropdown list.
- It is a mandatory field and cannot be left blank.

6.4. Carrier Bringing the Passenger (REQUIRED FIELD)

- Data entry is mandatory for each INAD passenger.

6.5. Passenger's Arrival Ticket Number (OPTIONAL)

- A 13-character numerical ticket number must be written.
- Must be entered separately for each passenger.
- It is not a required field.

6.6. Previous Ticket Departure Point (OPTIONAL)

- Triple City code format should be used.
- It is not a required field.
- Each INAD must be displayed separately for each passenger.

6.7. Previous Ticket Destination (OPTIONAL)

- Triple City code format should be used.
- It is not a required field.
- Each INAD must be displayed separately for each passenger.

6.8. INAD Type (REQUIRED FIELD)

- This is a mandatory field for all INAD passengers.
- At least one INAD passenger type, LOCAL, TRANSFER, OR FROM Türkiye, must be selected.

• LOCAL INAD; Passengers who were INAD at Türkiye station.

• TRANSFER INAD; Passenger using Istanbul as a transfer point. (For example, the ticket route of the passenger is HEL/IST/CUN, the station where the passenger is INAD is CUN)

• INAD FROM Türkiye; Passengers departing from Turkish stations and being INAD at the outer station

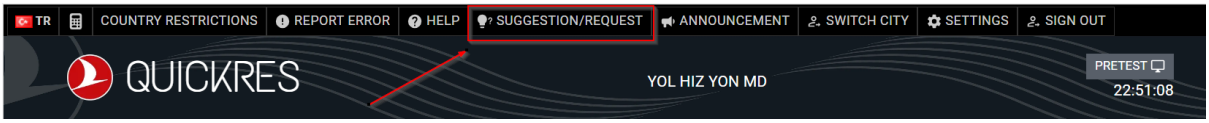
6.9. Is There a Station Error (REQUIRED FIELD)

• This is a mandatory field for all INAD passengers.

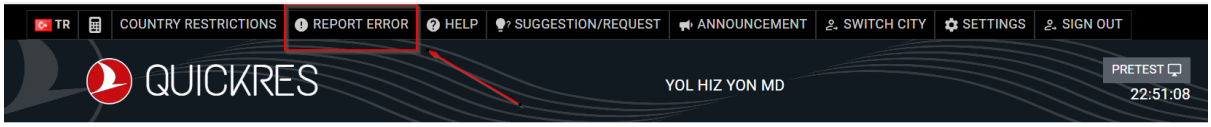
• One of the yes or no options must be selected.

7. USEFUL INFORMATION

As the Quickres business unit, you can reach us for any questions and suggestions via the Suggestion/Request button on the Quickres screen.



You can report any errors you encounter during use via log and screen recording via the Report Error option.



As the Quickres business unit, our e-mail address is systemhelpdesk@thy.com , and you can also reach us via e-mail for your questions.

Regards.