



# AVIATION ACADEMY

## **YURT DISI URUN SEGMENTASYONU and APPLICATIONS in TROYA**



## YURT DISI URUN SEGMENTASYONU and APPLICATIONS in TROYA

The "Branded Fares" structure that we met with YUS is now; will apply at some points where we fly abroad.

This booklet is prepared by Turkish Airlines Aviation Academy, to describe the applications that are changed in Troya system, due to YDUS.

Fare structures will be examined separately for TK and AJet.

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# 1. TK BRANDED FARES

## 1.1 BRAND CONTENT

In this section, brand names and contents will be mentioned. By the beginning of May 2022, the following three brands will be valid on international flights in economy cabin:

<b>EcoFly (CL)</b>	<b>ExtraFly (LG)</b>	<b>PrimeFly (FL)</b>
<ul style="list-style-type: none"><li>✓ 1 piece x 8 kg personal item</li><li>✓ Meal</li><li>X No baggage allowance*</li><li>X No seat selection</li><li>X Reissue not allowed*</li><li>X Refund not allowed*</li></ul>	<ul style="list-style-type: none"><li>✓ 1 piece x 8 kg personal item</li><li>✓ 23 kg <u>check in baggage</u></li><li>✓ Meal</li><li>✓ %25 bonus <u>mileage</u></li><li>✓ Standard seat selection</li><li><input type="checkbox"/> Reissue with a <u>charge</u></li><li>X <u>Refund not allowed</u></li></ul>	<ul style="list-style-type: none"><li>✓ 1 piece x 8 kg personal item</li><li>✓ 30 kg <u>check in baggage</u></li><li>✓ Meal</li><li>✓ % 50 bonus mileage</li><li>✓ <u>Fast track(if available)</u></li><li>✓ <u>Same Day Changes(earlier flight)</u></li><li>✓ Standard seat selection</li><li>✓ Reissue allowed</li><li><input type="checkbox"/> Refund with a charge</li></ul>

*Package contents may vary due to marketing issues.*

Table 1: TK Brands (Economy Cabin)

The following brands will be valid for business cabin:

<b>BusinessFly (BF)</b>	<b>BusinessPrime (BL)</b>
<ul style="list-style-type: none"><li>✓ 2 piece x 8 kg personal item</li><li>✓ 30 kg <u>check in baggage</u></li><li>✓ Meal</li><li>✓ Standard <u>seat selection</u></li><li>✓ <u>Business Lounge</u></li><li>✓ <u>Priority check in</u></li><li>✓ <u>Priority boarding</u></li><li>✓ <u>Fast Track (if available)</u></li><li><input type="checkbox"/> <u>Reissue with a charge</u></li><li>X Refund not allowed</li></ul>	<ul style="list-style-type: none"><li>✓ 2 piece x 8 kg personal item</li><li>✓ 40 kg <u>check in baggage</u></li><li>✓ Meal</li><li>✓ % 50 bonus mileage</li><li>✓ Standard <u>seat selection</u></li><li>✓ <u>Business Lounge</u></li><li>✓ <u>Priority check in</u></li><li>✓ <u>Priority boarding</u></li><li>✓ <u>Fast Track (if available)</u></li><li>✓ <u>Same day changes (earlier flight)</u></li><li>✓ Reissue allowed</li><li>✓ Refund allowed</li></ul>

*Package contents may vary due to marketing issues.*

Table 2: TK Brands (Business Cabin)

Baggage allowance may vary due to region/country. For detailed information, you can check Appendix 1. (\*) For some regions, as an exceptional, checked in baggage, reissue and refund are allowed. You can check in the next section, Table 4.

## 1.2 BRANDED FARES O&D SCOPE

Here are the O&Ds where branded fares' structure will be applied:



Table 3: TK Branded Fares O&Ds

And below, you may find the **exceptional situations** for some regions:

REGION	EXCEPTIONAL SITUATION
UAE	BAGGAGE ALLOWANCE FOR ECOFLY
SAUDIA ARABIA	BAGGAGE ALLOWANCE FOR ECOFLY
QATAR	BAGGAGE ALLOWANCE FOR ECOFLY
KUWAIT	BAGGAGE ALLOWANCE FOR ECOFLY
IRAQ	BAGGAGE ALLOWANCE FOR ECOFLY
JORDAN	BAGGAGE ALLOWANCE FOR ECOFLY
LEBANON	BAGGAGE ALLOWANCE FOR ECOFLY
BAHRAIN	BAGGAGE ALLOWANCE FOR ECOFLY
ISRAIL (IF ONLY ORIGIN POINT)	REISSUE&REFUND PERMITTED FOR ECOFLY
IRAN (IF ONLY ORIGIN POINT)	BAGGAGE ALLOWANCE and REISSUE&REFUND PERMITTED FOR ECOFLY
EGYPT	BAGGAGE ALLOWANCE FOR ECOFLY

Table 4: TK Branded Fares-Exceptional Regions

As you see above, branded fares are not applicable for the whole TK network. Only for flights, from/to Turkiye, branded fares will be applicable. For beyond journeys (i.e. PAR X/IST BAH), branded fares will not be found.

## 2. AJET BRANDED FARES

### 2.1 BRAND CONTENT

In this section, brand names and contents those will be valid for AJET flights will be mentioned. As you know, business cabin is not applicable for AJET flights.

ECOJET(JR)	EXTRAJET (JS)	COMFORTJET (JF)
<ul style="list-style-type: none"> <li>1 piece personal item (8 kg)</li> <li><u>Sandwich menu</u></li> </ul>	<ul style="list-style-type: none"> <li>1 piece personal item (8 kg)</li> <li>20 kg <u>checkin baggage</u></li> <li>Standard <u>seat selection</u></li> <li><u>Sandwich menu</u></li> <li><u>Reissue</u> with a charge</li> </ul>	<ul style="list-style-type: none"> <li>1 piece personal item (8 kg)</li> <li>25 kg <u>checkin baggage</u></li> <li>Standard <u>seat selection</u> (including <u>exit/legroom</u>)</li> <li><u>Sandwich menu</u></li> <li><u>Reissue</u> allowed</li> <li><u>Refund</u> allowed</li> </ul>

*Package contents may vary due to marketing issues.*

Table 5: AJET Brands

Baggage allowance may differ for some destinations. Please check Appendix 1.

### 2.2 BRANDED FARES O&D SCOPE

Branded Fares will be applicable for all AJET network as follows:

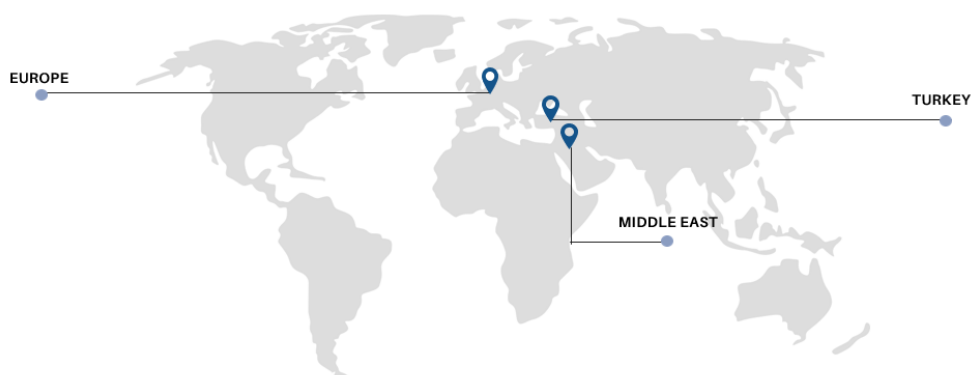


Table 6: AJET Branded Fares O&Ds

AnadoluJet brands are applicable for all journeys including beyond and for the whole network. As an exception, TLV and IRAN tickets (when TLV and IRAN is origin point) will be refundable and changeable for each brand.

### 3. BRAND RESTRICTIONS

For TK Network, in case of reissue, from brand to brand following rules will be applied:

CL Brand	—————→	Changes not permitted.
LG Brand	—————→	Changes permitted with penalty to LG, BF, BL, JS(AJET).
FL Brand	—————→	Changes permitted with penalty to FL, BF, BL, JF(AJET).
BF Brand	—————→	Changes permitted with penalty to BF.
BL Brand	—————→	Changes permitted without penalty to BL.

For AJET network,

JR Brand	—————→	Changes not permitted.
JS Brand	—————→	Changes permitted with penalty to JS, LG, BF, BL.
JF Brand	—————→	Changes permitted with penalty to JF, FL, BF, BL.

TLV and IRAN are exceptional routings for both TK and AJET, as we mentioned above. So in case of reissue for those tickets,

CL Brand	—————→	Changes permitted to CL or JR.
----------	--------	--------------------------------

For other brands, same rules above will be applied.

## 4. APPLICATIONS in TROYA

In this section, applications and entries in TROYA, those are changed together with YDUS, will be mentioned.

### 4.1. ABOUT FARE BASIS

Below you will find two fare basis examples, including brand codes and some kind of information about fare types or levels.

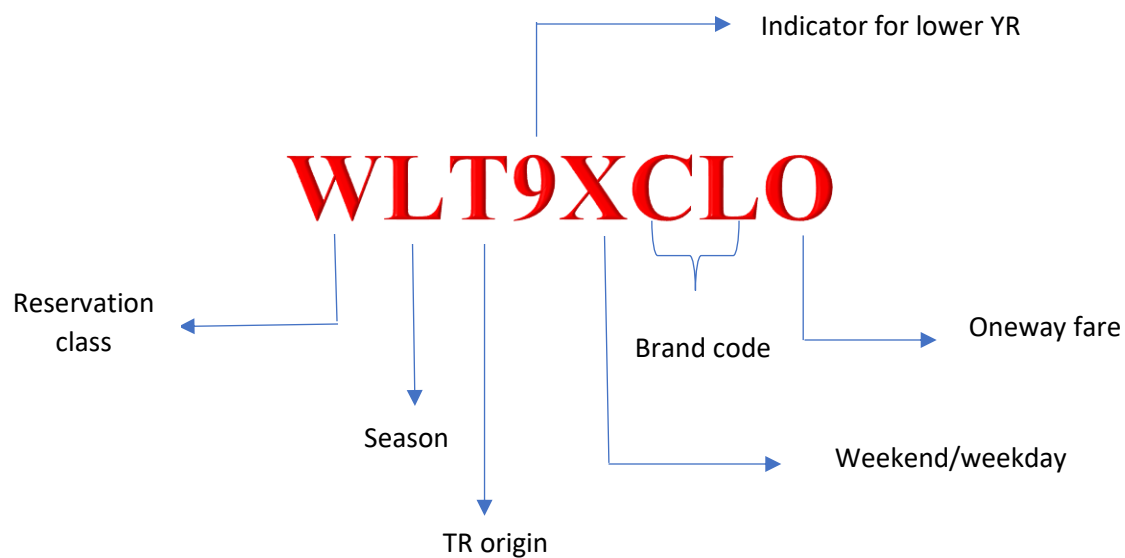


Table 7: TK Fare Basis with Brand Code

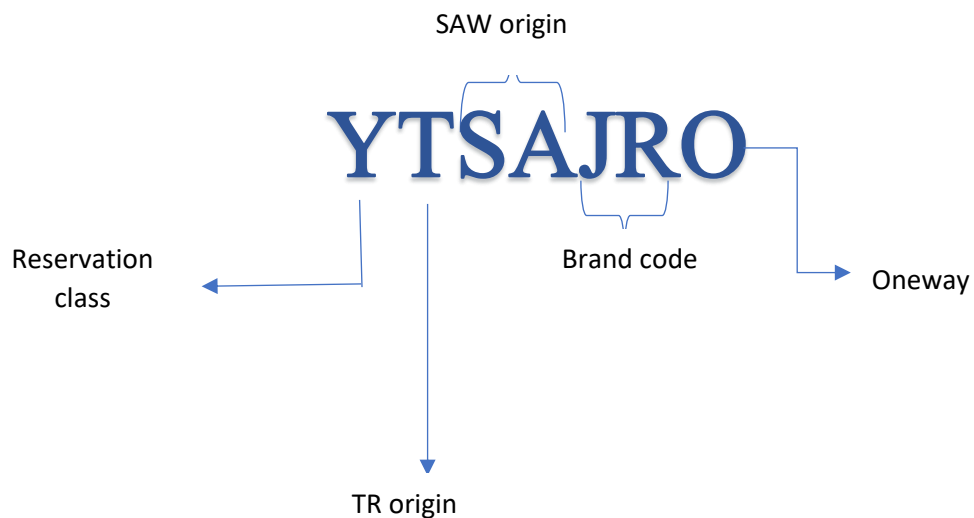


Table 8: AJET Fare Basis with Brand Code



#### 4.2. PASSENGER TYPE CODES (BRANDED FARES APPLICABLE)

PASSENGER TYPE CODE	DESCRIPTION
CNN	Child
DIS	Disabled
INF	Infant
UNN	Unaccompanied Child
SNN	Senior Citizen

Table 9: PTCs with Branded Fares

#### 4.3. PASSENGER TYPE CODES (BRANDED FARES NON APPLICABLE)

PASSENGER TYPE CODE	DESCRIPTION
ITX	Individual IT
GIT	Group
LBR	Labor
ZEA	Passenger holding ZED ticket
SEA	Seaman
STU	Student
MED	Medical tourism discount
GVT	Government
CMA	Accompanied passenger for Elite Card holders
CMP	Accompanying passenger for Elite Card holders
GSP	Group student
PIL	Pilgrim
FFY	Award ticket adult passenger
VFR	Visit friends and relatives
VFN	Visit friends and relatives child
VFS	Visit friends and relatives infant
LIF	Labor infant
LNN	Labor child
LNS	Labor infant (seat occupying)

Table 10: PTCs with No Brands

Fare quotation entry, FQ-\*PTC must be used especially for VFR, LBR, GIT and ITX. Because, fares for these passengers are not a kind of discount, they are special fares.

#### 4.4. FARE QUOTATION ENTRIES

**FQBB:** Fare Quote Best Buy with EcoFly.

**FQ:** Fare Quote with EcoFly, booking class already defined.

**FQBB\*\*CP:** Fare Quote Best Buy in business cabin with BusinessFly.

**FQBBSF@FL:** Fare Quote Best Buy with PrimeFly.

FQBB: Fare Quote Best Buy

BF: Branded Fares

@: Symbol (mandatory)

FL: Brand code

**FQBF@LG:** Fare Quote with ExtraFly, booking class already defined.

**FQBF@JF:** Fare Quote with ComfortJet, booking class already defined..

**FQBBSF1@FL.2@LG:** Fare Quote Best Buy, segment 1 with PrimeFly, segment 2 with ExtraFly.

**FQBF1@CL.2@LG:** Fare Quote, booking class already defined, segment 1 with EcoFly, segment 2 with ExtraFly.

**FQBBSF@FL/P1\*ADT.2\*CNN:** Fare Quote Best Buy with PrimeFly, first passenger is an adult, second passenger is a child.

**FQBF@FL//ACCOUNTCODE:** Fare Quote using Account Code, with PrimeFly.

**FQBBSF1@BF.2@BL & FQBC1@BF.2@BL**

FQBA: Best Buy Regardless Availability

FQBC: Fare Quote Comparison

BF: Branded Fares

1: Segment number

@: Brand code(BusinessFly)

.: Symbol (mandatory)

2@BL: Segment 2 with brand code BL (Business Prime)

Since award tickets are not within scope, there will be no change about their fare quotation entries.

**FQ-\*GIT\*USD\*/10:** Branded Fares will not be applicable for group tickets, so the fare quotation entry is the same.

When the fare quotation entry with Branded Fares indicator is used for a passenger type code where brands are not applicable, system will return an error message.

**Entry:** **FQBF@LG/P1\*ZEA**

**Response:** **NOT SUPPORTED FARE QUOTE FORMAT FOR THIS TICKET TYPE**

**FQBBBF@FL/P1\*ADT.2\*CNN.R:** Automatic Reissue Fare Quote Best Buy with PrimeFly, 1<sup>st</sup> passenger is an adult, 2<sup>nd</sup> passenger is a child.

**FQBF@FL/P1\*ADT.2\*CNN.R:** Automatic reissue fare quote, booking class already defined, with PrimeFly 1<sup>st</sup> passenger is an adult, 2<sup>nd</sup> passenger is a child.

Automatic refund entry, **FQREF** is still valid for use.

#### 4.4.1 FARE QUOTATION for EXST and CBBG

As you know from the last announcements (12 January 2021), fare quotation for EXST can be done automatically, for both international and domestic flights.

Now, let us mention the entries with Branded Fares indicator:

**FQBF@FL/P1\*ADT\*/EXST01:** 1<sup>st</sup> is an adult, 1 EXST is requested, with PrimeFly

**FQBF@FL/P1\*ADT\*/EXST01.P2\*CNN08:** 1<sup>st</sup> is an adult, 1 EXST is requested, 2<sup>nd</sup> passenger is a child with no EXST request, PrimeFly

**FQBF@FL/P1\*ADT\*/EXST01//CAR:** Fare Quote with Account code

Fare Quotation for CBBG can be still done manually.

#### 4.5. FARE TARIFF ENTRIES

**FXISTAMS01SEP@-BFFL:** Fare Tariff for Istanbul-Amsterdam on 01 September, with PrimeFly

**FXISTAMS01SEP\*CNN@-BFFL:** Fare Tariff for child.

For a destination which is out of scope, if you use fare tariff entry with branded fares indicator, error message will be received.

**Entry:** **FXISTNYC01SEP@-BFFL**

**Response:** **BRANDED FARE NOT FOUND**

**FXISTAMS01SEP@-BFFL-OW:** Only oneway fares.

**FXISTAMS01SEP@-BFFL-RT:** Only return fares.

**FXISTAMS01SEP22-RT.T31DEC21:** With Ticketing Date, 31DEC21.

## 4.6. APPLICATIONS

### EXAMPLE 1:

Passenger would like to travel from Istanbul to Paris on 10 March in economy cabin and also requests best buy fare with EcoFly. Here is the itinerary,

```
1 TK1821 Y TH 10MAR ISTCDG HK1 0800 0940 CABIN YE
>FQBB

          BEST BUY QUOTATION

    LOWEST FARE AVAILABLE FOR THIS ITINERARY

          REBOOK SEGMENTS 1T

    PSGR   QUOTE BASIS      FARE   TAXES      TOTAL PSG DES
    FQG 1   TT2XCLO  TRY      1759.00   1024.74      2783.74 ADT

          GUARANTEED

    GRAND TOTAL INCLUDING TAXES ****      TRY      2783.74

-----

          ADT      BAGGAGE ALLOWANCE 0K

    TO REBOOK ENTER >FQBBK
```

As you see above, fare quotation is completed automatically under guarantee, booking class is T with EcoFly. After confirmation, let us complete all mandatory fields of PNR and then save.

```
F 1.1TEST/EGITIMMRS

QXRTKFS 22FEB S3WZQ2

1 TK1821 T TH 10MAR ISTCDG HK1 0800 0940 CABIN YE

FONE-QXR

AP FAX-SSRCTCRYHK1

2.S1 SSRBFCLTKHK1 ECOFLY

GEN FAX-S1 OSITK RMD POC-*** **/***.****/****/****.****//
```

You can check the brand information on Apfax field line number 2. If passenger would like to choose another brand, you can delete the fare via **CX** and then **FQBBBF@LG** for ExtraFly or **FQBBBF@FL** for PrimeFly.

Here is the fare field below:

```

FQ-1 Q22FEB22      ET FS/SU T QXR  T/ITA
2.IST TK PAR129.00TT2XCLO
3.Z NUC129.00ROE1.00
4.FARE USD 129.00 EQU TRY 1759.00TAX TOT XT 1024.74 TOT TRY 2783.74
5. TAX TRYM6      46.51 TAX TRYR      668.18 TAX TRYTR      310.05
6.S1 BOK
7.S1 BFCL/ECOFly
8.E NONEND/TK ONLY
9.S1 NB10MAR22
10.S1 NA10MAR22
11.X PI --
12.X AP 01 10MAR22 07:59
13.X FC --
14.X FC --
15.X PC --

```

On line 7, you can find the brand information again, on line 6, check the baggage allowance, it is zero because of EcoFly. After ticket issuance;

```

F 1.1TEST/EGITIMMRS
QXRTKFS 22FEB S3WZQ2
1 TK1821 T  TH 10MAR  ISTCDG HK1  0800 0940 CABIN YE
FONE-QXR
TKT-1 Y22FEBQXRFS 2352470191312
2.A */*
AP FAX-SSRCTCRYHK1
2.1 SSRDOCSYYHK1  /P////11FEB67/F//TEST/EGITIM
3.1 SSRFOIDTKHK1 /NI0
4.1 S1 SSRTKNETKHK1 2352470191312C1
GEN FAX-S1 OSITK RMD POC-*** **/***.****/****/****.****//
2.SSRADTKTK TO TK BY 25FEB 2311 IRC-2/ADV OTO TKT

```

Brand information in apfax field is missing. Here is the ticket display:

CPN 1 O - OPEN

IST CDG TK1821 08:00 T 10MAR22

OK TT2XCLO

000K 10MAR22/10MAR22

CL/ECOFLY

-----

BASE FARE :129.00 USD

EQUIVALENT FARE :1759.00 TRY

TOTAL AMOUNT :2783.74 TRY

FORM OF PAYMENT :CASH 2783.74

TAXES :310.05 TRYTR

668.18 TRYR

46.51 TRYM6

FARE CALCULATION : (0)10MAR22IST TK PAR129.00NUC129.00 END R

OE1.00

## EXAMPLE 2:

Passenger requests date change for below ticket, which is issued with ExtraFly.

```
CPN 1 O - OPEN
HRG IST TK1430 01:30 Q 20MAR22
OK QY2XLGO 050K 20MAR22/20MAR22
LG/EXTRAFLY
-----
BASE FARE :2570.00 EGP
EQUIVALENT FARE :2227.00 TRY
TOTAL AMOUNT :4112.34 TRY
FORM OF PAYMENT :CASH 4112.34
TAXES :13.00 TRYO2
      129.96 TRYXK
      129.96 TRYEG
      410.00 TRYDU
      43.32 TRYJK
      27.28 TRYEQ
      13.64 TRYO9
      777.27 TRYJR
      340.91 TRYQH
FARE CALCULATION : (0)20MAR22HRG TK IST163.27NUC163.27 END ROE15.74
```

Here is the fare tariff entry for Hurghada- Istanbul, oneway with ExtraFly.

```
FXHRGIST20MAR22-OW@-BFLG
```

>FXHRGIST20MAR22-OW@-BFLG

FARES LAST UPDATED 22FEB 08:11 PM

HRG-IST SUN-20MAR22 TK

MPM 1191 EH

PUBLIC FARES

PROVIDED BY ..ITA..

	CX	FARE	FARE	C	AP	MIN/ MAX	SEASONS.....	MR	GI	DT
		EGP	BASIS							
1	TK	2570.00	QY2XLGO	Q				R	EH	
2	TK	3250.00	EY2XLGO	E				R	EH	
3	TK	4028.00	OY2XLGO	O				R	EH	
4	TK	4903.00	SY2XLGO	S				R	EH	
5	TK	5875.00	HY2XLGO	H				R	EH	
6	TK	6944.00	AY2XLGO	A				R	EH	

>FN\*1/P16

BRAND TYPE : EXTRAFLY

001 HRG-IST SUN-20MAR22 TK EGP2570.00 QY2XLGO STAY- BK-Q/

16.PENALTIES

CHANGES

ANY TIME

CHARGE USD 70.00 FOR REISSUE/REVALIDATION.

NEW FARE MAY BE EQUAL OR HIGHER. WHEN THE

NEW ITINERARY RESULTS IN A HIGHER FARE THE DIFFERENCE WILL BE COLLECTED AND THE CHANGE FEE WILL BE APPLIED.

As you see in fare notes, changes penalty is 70 USD and new local fare must be equal or higher than the old local fare. Taking into account the brand restrictions (See, Chapter 3), you can complete the transactions automatically.



>FQBF@LG.R

PSGR		FARE	TAXES	ADC FARE	PSG DES
FQG 1	EGP	2570.00	1160.00	1160.00	ADT
GUARANTEED					
GRAND TOTAL ****			TRY	1160.00	
LOG ID : C0A8F8DD22022235033512110					
ADT S1 BRANDED FARE QUOTED					

Additional collection will be 1160.00 TRY. Here is the new ticket display.

2352470191314

CPN 1 O - OPEN

HRG IST TK1430 01:30 Q 26MAR22

OK QY2XLGO 050K 26MAR22/26MAR22

LG/EXTRAFLY

BASE FARE	:2570.00	EGP
TOTAL AMOUNT	:1160.00A	TRY
ADDIT COLL TOTAL	:1160.00	TRY
FORM OF PAYMENT	:CASH	1160.00
ORIGINAL FOP	:TKT/CASH	
TAXES	:205.00	TRYDU
	955.00	TRYCP
PAID TAXES	:340.91	TRYQH
	13.64	TRYO9
	13.00	TRYO2
	43.32	TRYJK
	129.96	TRYEG
	129.96	TRYXK
	777.27	TRYR
	27.28	TRYEQ
FARE CALCULATION	:(0)22FEB22HRG TK IST163.27NUC163.27 END ROE15.74	
ORIGINAL ISSUE	:2352470191313 QXR22FEB2299800050	

### EXAMPLE 3:

Passenger would like to change return flight only.

```
CPN  1  O  -  OPEN
      TLV IST TK0791 01:00      L 10MAR22
      OK  LY2XCLR                      000K 10MAR22/10MAR22
      CL/ECOFly
CPN  2  O  -  OPEN
      IST TLV TK0810 01:35      L 17MAR22
      OK  LY2XCLR                      000K 17MAR22/17MAR22
      CL/ECOFly
-----
      BASE FARE           :123.00           USD
      EQUIVALENT FARE     :1678.00          TRY
      TOTAL AMOUNT        :4303.88          TRY
      FORM OF PAYMENT      :CASH             4303.88
      TAXES                :309.86           TRYTR
                           46.48           TRYM6
                           1445.52          TRYR
                           414.02          TRYIL
                           410.00          TRYDU
      FARE CALCULATION    : (0)10MAR22TLV TK IST61.50TK TLV61.50NUC123.00 END
      ROE1.00
```

Normally, reissue is not permitted for EcoFly (See Chapter 1.1). But TLV is an exceptional origin point Let's check fare rules below:

>FN\*16/P16

BRAND TYPE : ECOFLY

0016 TLV-IST THU-10MAR22 TK USD123.00 LY2XCLR STAY- /12MBK-L/

16.PENALTIES

CHANGES

ANY TIME

CHARGE USD 50.00 FOR REISSUE/REVALIDATION.

Changes permitted with penalty, which is 50 USD. According to Brand Restrictions, again EcoFly must be selected.

>FQBF@CL.R

PSGR		FARE	TAXES	ADC FARE	PSG DES
FQG 1	USD	123.00	887.00	887.00	ADT

GUARANTEED

GRAND TOTAL \*\*\*\* TRY 887.00

LOG ID : C0A8F8DC2202230011281780FC

ADT S1/2 BRANDED FARE QUOTED

Here is the new ticket display;

2352470191316

CPN 1 O - OPEN

TLV IST TK0791 01:00 L 10MAR22

OK LY2XCLR 000K 10MAR22/10MAR22

CL/ECOFLY

CPN 2 O - OPEN

IST TLV TK0810 01:35 L 16MAR22

OK LY2XCLR 000K 16MAR22/16MAR22

CL/ECOFLY

BASE FARE :123.00 USD

TOTAL AMOUNT :887.00A TRY

ADDIT COLL TOTAL :887.00 TRY

FORM OF PAYMENT :CASH 887.00

ORIGINAL FOP :TKT/CASH

TAXES	:205.00	TRYDU
	682.00	TRYCP
PAID TAXES	:46.48	TRYM6
	309.86	TRYTR
	1445.52	TRYR
	414.02	TRYIL
FARE CALCULATION : (0)23FEB22TLV TK IST61.50TK TLV61.50NUC12		
3.00 END ROE1.00		
ORIGINAL ISSUE :2352470191315 QXR23FEB2299800050		

#### EXAMPLE 4

Passenger would like to change below ticket as IST-CAI.

```

2352470191317
CPN 1 O - OPEN
IST TUN TK0661 09:00 V 10MAR22
OK VT2PXOW 030K 10MAR22/10MAR22
BASE FARE :133.00 USD
EQUIVALENT FARE :1897.00 TRY
TOTAL AMOUNT :3147.66 TRY
FORM OF PAYMENT :CASH 3147.66
TAXES :319.83 TRYTR
      784.19 TRYR
      47.98 TRYM6
      98.66 TRYA6
FARE CALCULATION : (0)10MAR22IST TK TUN133.00NUC133.00 END ROE1.00

```

Since Tunisia is not within Branded Fares O&D scope, there is a default fare basis on ticket.

Here is the fare rule;

```

>FN1/P16
QUOTE 01
01  IST-TUN   THU-10MAR22  TK  NUC133.00   VT2PXOW
16.PENALTIES
    CHANGES
        ANY TIME
            CHANGES PERMITTED FOR REISSUE/REVALIDATION.
NEW FARE MAY BE  EQUAL OR  HIGHER.

```

Also CAI is the destination where branded fares are applicable. So passenger must select one of the brands in economy cabin. But do not forget about the rule,"New Fare may be equal or higher"

After creating the new itinerary, put MEV and here is the automatic reissue entry:

```

>FQBB.R

                BEST BUY QUOTATION
                LOWEST FARE AVAILABLE FOR THIS ITINERARY
                REBOOK SEGMENTS 1Q

    PSGR                FARE    TAXES        ADC FARE    PSG DES
FQG 1          QT2XCLO  USD      203.00      274.23      1272.23 ADT
                ***** USD ***** ***** TRY *****
                GUARANTEED

```

After confirmation, here is the new fare field.

```

FQ-1 Q28FEB22          ET FS/SU Q QXR  T/ITR
2.IST TK CAI203.00QT2XCLO
3.Z  NUC203.00ROE1.00
4.FARE(R)  USD 203.00TAX TOT XT 274.23TAX TOT XT PD TOT TRY 1272.23A
5.  TAX TRYF7          31.71 TAX TRYR          28.52 TAX TRYDU          214.00
6.  TAXPTRYR          319.83 TAXPTRYM6          47.98 TAXPTRYR          784.19
7.S1 B30K
8.S1 BFCL/ECOFly

```

As you see, the new local fare (203.00USD) is higher than the old local fare (133.00USD), reservation class is Q with EcoFly. There is no penalty and since CAI is an exceptional destination, baggage allowance is 30K. Ticket now will be open for use with its brand requirements.

2352470191318

CPN 1 O - OPEN

IST CAI TK0692 01:30 Q 10MAR22

OK QT2XCLO

030K 10MAR22/10MAR22

CL/ECOFly

IN CONNECTION WITH :2354050009107

-----

BASE FARE :203.00 USD

TOTAL AMOUNT :1272.23A TRY

ADDIT COLL TOTAL :1272.23 TRY

FORM OF PAYMENT :CASH 1272.23

ORIGINAL FOP :TKT/CASH

TAXES :214.00 TRYDU

28.52 TRYR

31.71 TRYF7

PAID TAXES :784.19 TRYR

47.98 TRYM6

319.83 TRYTR

FARE CALCULATION : (0)28FEB22IST TK CAI203.00NUC203.00 END R

OE1.00

ORIGINAL ISSUE :

2352470191317 QXR28FEB2299800050

You can also check the RSD EMD, issued automatically.

## EXAMPLE 5

Passenger would like to change below ticket as IST-KRT.

```
2352470191320
CPN  1 O - OPEN
    IST CAI TK0692 01:30    Q 20MAR22
    OK  QT2XLGO                040K 20MAR22/20MAR22
LG/EXTRAFLY
-----
BASE FARE           :213.00                USD
EQUIVALENT FARE     :3037.00               TRY
TOTAL AMOUNT        :4677.23               TRY
FORM OF PAYMENT     :CASH                   4677.23
TAXES               :319.83                TRYTR
                   812.71                TRYR
                   47.98                 TRYM6
                   428.00                TRYDU
                   31.71                 TRYF7
FARE CALCULATION   : (0)20MAR22IST TK CAI213.00NUC213.00 END ROE1.00
```

As you see above, ticket is issued with ExtraFly to Cairo. But KRT is not a destination where brands are applicable. Therefore, this transaction must be completed manually.

```
>FN1/P16
QUOTE 01
01  IST-CAI    SUN-20MAR22  TK  NUC213.00  QT2XLGO
16.PENALTIES
    CHANGES
        ANY TIME
            CHARGE USD 70.00 FOR REISSUE/REVALIDATION.
NEW FARE MAY BE  EQUAL OR  HIGHER.
```

Let's display the fare tariff for KRT, because we need to find an equal or a higher local fare than the original one.

```
>FXISTKRT20MAR-OW
FARES LAST UPDATED 28FEB 07:49 PM
IST-KRT MON-28FEB22 TK                               UNSALEABLE FARES EXIST
MPM 2127 EH
PUBLIC/PRIVATE FARES
PROVIDED BY ..ITA..
```

	CX	FARE USD	FARE BASIS	C	AP	MIN/ MAX	SEASONS.....	MR	GI	DT
1	TK	410.00	TLT4PXOW	T			01AUG -17JUN	R	EH	
2	TK	470.00	QLT4PXOW	Q			01AUG -17JUN	R	EH	
3	TK	550.00	ELT2XOX	E			01AUG -17JUN	R	EH	
4	TK	640.00	OLT2XOX	O			01AUG -17JUN	R	EH	
5	TK	750.00	SLT2XOX	S			01AUG -17JUN	R	EH	
6	TK	870.00	HLT1XOX	H			01AUG -17JUN	R	EH	
7	TK	1020.00	ALT1XOX	A			01AUG -17JUN	R	EH	

As you see above, all of them are higher. According to availability, you can select one.

```
>FQBB
BEST BUY QUOTATION
LOWEST FARE AVAILABLE FOR THIS ITINERARY
REBOOK SEGMENTS 1T
```

PSGR	QUOTE BASIS	FARE	TAXES	TOTAL PSG DES
FQG 1	TLT4PXOW TRY	5846.00	2107.55	7953.55 ADT

GUARANTEED

GRAND TOTAL INCLUDING TAXES \*\*\*\* TRY 7953.55

ADT BAGGAGE ALLOWANCE 2PC

TO REBOOK ENTER >FQBBK

After confirmation, you can change the fare lines manually. You will collect base fare difference, penalty, DU, and YR difference; but will refund the unused tax F7 on original ticket.



FQ-1 Q28FEB22 ET FS/SU T QXR T/ITA  
 2.IST TK KRT410.00TLT4PXOW  
 3.Z NUC410.00ROE1.00  
 4.FARE USD 410.00 EQU TRY 5846.00TAX TOT XT 2107.55 TOT TRY 7953.55  
 5. TAX TRYDU 428.00 TAX TRYM6 47.98 TAX TRYR 1311.74 TAX TR  
 YTR 319.83  
 6.S1 B2PC  
 7.E NONEND/TK ONLY  
 8.S1 NB28MAR22  
 9.S1 NA28MAR22  
 10.X PI --  
 11.X AP 01 28MAR22 19:49  
 12.X FC --  
 13.X FC --  
 14.X PC -

Here are manual reissue entries,

c4@frusd410.00try2839.00/taxtottry1712.03xt/taxtotpd  
 \*  
 c/4taxtry/999.00cp/214.00du/499.03yr  
 \*  
 c6@taxtrypd/47.98m6/319.83tr/812.71yr

and then \*Q

```
FQ-1 B28FEB22      ET FS/SU T QXR  T/ITA
2.IST TK KRT410.00TLT4PXOW
3.Z NUC410.00ROE1.00
4.FARE(R) USD 410.00 EQU TRY |TAX TOT XT 1712.03TAX TOT XT PD TOT TRY
  4551.03A
5. TAX TRYCP      999.00 TAX TRYDU      214.00 TAX TRYR      499.03
6. TAXPTRYM6      47.98 TAXPTRYTR      319.83 TAXPTRYR      812.71
7.S1 B2PC
-----
```

```
2352470191321
CPN  1 O - OPEN
  IST KRT TK0680 19:50    T 28MAR22
  OK  TLT4PXOW                      2PC  28MAR22/28MAR22
IN CONNECTION WITH      :2354050009108
BASE FARE                :410.00                      USD
EQUIVALENT FARE          :                               TRY
TOTAL AMOUNT              :4551.03A                    TRY
ADDIT COLL TOTAL          :4551.03                      TRY
FORM OF PAYMENT           :CASH                        4551.03
ORIGINAL FOP              :TKT/CASH
TAXES                     :499.03                      TRYR
                          214.00                      TRYDU
                          999.00                      TRYCP
PAID TAXES                :812.71                      TRYR
                          47.98                        TRYM6
                          319.83                      TRYTR
FARE CALCULATION          : (1)28FEB22IST TK KRT410.00NUC410.00 END R OE1.00
ORIGINAL ISSUE            :2352470191320 QXR28FEB2299800050
```

## EXAMPLE 6

Passenger would like to change the ticket as IST-CGN.

```
2352470191326
CPN  1  O  -  OPEN
ANADOLUJET
    SAW DUS TK7740 10:05    Q 10JUL22
    OK  QTSXAJFO                      030K 10JUL22/10JUL22
JF/COMFORTJET
-----
BASE FARE           : 61.00                USD
EQUIVALENT FARE     : 901.00                TRY
TOTAL AMOUNT        : 2362.38              TRY
FORM OF PAYMENT     : CASH                  2362.38
TAXES               : 244.71                TRYTR
                   : 723.73                TRYR
                   : 48.94                 TRYM6
                   : 444.00                TRYDU
FARE CALCULATION    : (0)10JUL22IST TK DUS61.00NUC61.00 END ROE1.00
```

As you see passenger is on AJET flight with ComfortJet. With this change, passenger will skip to TK brand. So there is only one chance in economy cabin, PrimeFly. Again, do not forget the rule, “new fare may be equal or higher” .

After the new itinerary, put MEV and here is the automatic entry within the same class with PrimeFly.

```
>FQBF@FL.R
      PSGR                FARE  TAXES      ADC FARE  PSG DES
FQG 1                USD    152.00    452.51    1796.51 ADT
      GUARANTEED
GRAND TOTAL ****                TRY    1796.51
      LOG ID : C0A8F8DC2203111615219630E3
      ADT      S1 BRANDED FARE QUOTED
```

Here is the new ticket display;

2352470191327

CPN 1 O - OPEN

IST CGN TK1671 07:15 Q 10JUL22

OK QT2XFLO 030K 10JUL22/10JUL22

FL/PRIMEFLY

BASE FARE :152.00 USD

TOTAL AMOUNT :1796.51A TRY

ADDIT COLL TOTAL :1796.51 TRY

FORM OF PAYMENT :CASH 1796.51

ORIGINAL FOP :TKT/CASH

TAXES :222.00 TRYDU

148.95 TRYRA

81.56 TRYTR

PAID TAXES :723.73 TRYR

48.94 TRYM6

244.71 TRYTR

FARE CALCULATION : (0)11MAR22IST TK CGN152.00NUC152.00 END ROE1.00

ORIGINAL ISSUE :2352470191326 QXR11MAR2299800050

## 5. APPLICATIONS ABOUT SEAT SELECTION and CHECK IN PROCESS

- Between the last 24-6 hrs, standard seats can be selected with no additional collection according to the brand information on the ticket, for the passengers who do not want to buy any seat, random seat will be assigned via checkin services.
- If passenger would like to buy another seat instead of his standard seat selection or automatically assigned seat, between 24-6 hrs, payment can be completed.
- When there is less than 6hrs, since seats are closed for sale, passenger can select one of the standard seats according to brand information on ticket. If passenger has no right for seat selection, check in must be completed with randomly assigned seat.
- Once EMD is issued for seat selection together with the ticket, between 24-6hrs, seat change is not possible. If less than 6hrs, passenger has only one chance to select one of the standard seats instead of his/her paid seat. EMD amount will not be refunded.
- During checkin process, Business Class passengers can select one of the standard seats, without any collection.
- For the tickets issued before YDUS, seat selection is not applicable.
- Elite and Elite Plus card holders have the right for seat selection, even they have the ticket with EcoFly. For AJET flights, there is no privilege for M&S passengers.

Example: Below PNR is ticketed with PrimeFly.

F 1.1TEST/EGITIMMR

QXRTKFS 11MAR RI6KF4

1 TK 728 O SU 10JUL ISTBAH HK1 1950 2350 CABIN YE

FONE-QXR

TKT-1 Y11MARQXRFS 2352470191325

2.A \*/\*

AP FAX-1 SSRFOIDTKHK1 /NI0

2.SSRCTCRYYHK1

3.1 SSRDOCSYYHK1 /P////19MAR67/M//TEST/EGITIM

4.1 S1 SSRTKNETKHK1 2352470191325C1

Here is the seat plan:

```
01 TK0728 10JUL22 33D SEATPLAN FOR IST-BAH * CON 0/28/261

      N $06A $06B $06D $06E $06F $06G $06J $06K N
      N 07A 07B 07D 07E 07F 07G 07J 07K N
ENGN N 08A 08B 08D 08E 08F 08G 08J 08K N ENGN
ENGN N 09A 09B 09D 09E 09F 09G 09J 09K N ENGN
WING N 10A 10B 10D 10E 10F 10G 10J 10K N WING

-----
WING N 21A 21B 21D 21E 21F 21G 21J 21K N WING
WING N 22A 22B 22D 22E 22F 22G 22J 22K N WING
WING N TOILET 23J 23K N WING

-----
EXIT NE $24A $24B $24D $24E $24F $24G $24J $24K NE EXIT
      N 25A 25B 25D 25E 25F 25G 25J 25K N
      N 26A 26B 26D 26E 26F 26G 26J 26K N
```

As you see, for PrimeFly standard seats are without charge, exit and legroom seats are paid.

When a standard seat is selected, here is the PNR display;

```

F 1.1TEST/EGITIMMR
QXRTKFS 11MAR RI6KF4

1 TK 728 O SU 10JUL ISTBAH HK1 1950 2350 CABIN YE
FONE-QXR
TKT-1 Y11MARQXRFS 2352470191325
2.A */*
AP FAX-1 SSRFOIDTKHK1 /NI0
2.SSRCTCRYH1
3.1 SSRDOCSYH1 /P////19MAR67/M//TEST/EGITIM
4.1 S1 SSRTKNETKHK1 2352470191325C1
41s1g38a
NOTE COMMENTS ON THE FOLLOWING SEGMENTS
01 *OK* TL-SEATING FEE 1350Z/11MAR OR SEAT WILL BE CANCELLED

```

After save and display, you can check the ASVC line has the status KK.

```

F 1.1TEST/EGITIMMR
QXRTKFS 11MAR RI6KF4

1 TK 728 O SU 10JUL ISTBAH HK1 1950 2350 CABIN YE
FONE-QXR
TKT-1 Y11MARQXRFS 2352470191325
2.A */*
AP FAX-1 SSRFOIDTKHK1 /NI0
2.SSRCTCRYH1
3.1 SSRDOCSYH1 /P////19MAR67/M//TEST/EGITIM
4.1 S1 SSRTKNETKHK1 2352470191325C1
5.1 S1 SSRRQSTTKHK1 38A/CW
6.1 S1 SSRASVCTKKK1 A/0B5/RQST/CHARGEABLE WINDOW STANDART/A
GEN FAX-SSROTHSY TERMS AND CONDITIONS ON WWW.TURKISHAIRLINES.COM/EN-
TR/SEATASSIGNMENT

```

KK means that, seat selection is already confirmed, without any charge.

Instead of any standard seat, if one of the paid seats is selected;

```
F 1.1TEST/EGITIMMR
QXRTKFS 11MAR RI6KF4
1 TK 728 O SU 10JUL ISTBAH HK1 1950 2350 CABIN YE
FONE-QXR
TKT-1 Y11MARQXRFS 2352470191325
2.A */*
AP FAX-1 SSRFOIDTKHK1 /NI0
2.SSRCTCRYH1
3.1 SSRDOCSYH1 /P///19MAR67/M//TEST/EGITIM
4.1 S1 SSRTKNETKHK1 2352470191325C1
GEN FAX-SSROTHSY TERMS AND CONDITIONS ON WWW.TURKISHAIRLINES.COM/EN-
TR/SEATASSIGNMENT
41s1g6e
NOTE COMMENTS ON THE FOLLOWING SEGMENTS
01 *OK* *** WARNING - YOU HAVE BOOKED A BASSINET SEAT ***
01 *OK* TL-SEATING FEE 1352Z/11MAR OR SEAT WILL BE CANCELLED
```

After save and display, ASVC has the status HD.

```
F 1.1TEST/EGITIMMR
QXRTKFS 11MAR RI6KF4
1 TK 728 O SU 10JUL ISTBAH HK1 1950 2350 CABIN YE
-----
4.1 S1 SSRTKNETKHK1 2352470191325C1
5.1 S1 SSRRQSTTKHK1 06E/CL
6.1 S1 SSRASVCTKHD1 A/0B5/RQST/CHARGABLE CENTER LEGROOM/A
GEN FAX-SSROTHSY TERMS AND CONDITIONS ON WWW.TURKISHAIRLINES.COM/EN-
TR/SEATASSIGNMENT
```

HD means that, seat selection is not confirmed yet, payment is required. System will give a timelimit for 1 hour to complete the payment.



Once payment is completed and EMD is issued, EMD number also placed on ASVC line and status changes to HI.

Below you may find the ASVC lines and their descriptions during seat selection:

ECONOMY CABIN	S1 SSRQSTTKHK1 11C/CWL S1 <b>SSRASVCTKHD1</b> A/0B5/RQST/CHARGEABLE WINDOW LEGROOM/A	Payment required, EMD is not issued.
	S1 SSRQSTTKHK1 12C/CW S1 <b>SSRASVCTKKK1</b> A/0B5/RQST/CHARGEABLE WINDOW STANDART/A	Confirmed.
	S1 SSRQSTTKHK1 11C/CL S1 <b>SSRASVCTKHI1</b> A/0B5/RQST/CHARGEABLE CENTER LEGROOM/A/235XXXXXXXXXXC1	Payment is completed, EMD is issued.
BUSINESS CABIN	No ASVC line	Seat selection is without charge for each brand.

Table 11: Apfax ASVC Status for Seat Selection

## APPENDIX 1: BAGGAGE ALLOWANCE

TK NETWORK					
	EcoFly	ExtraFly	PrimeFly	BusinessFly	BusinessPrime
EUROPE/MCT/TLV	0K	23K	30K	30K	40K
CAS/RAK	0K	40K	40K	50K	50K
BAH/CAI/HBE/HRG/SSH/LXR (opening in Nov.)	30K	40K	50K	50K	50K
DMM/BEY/BGW/BSR/EBL ISU/NJF/DOH/AUH/DXB/SHJ/IKA/MHD/IFN SYZ/TBZ/KWI/RUH/JED/MED/AMM/AQJ	15K	30K	40K	40K	50K

AJET NETWORK			
	EcoJet	ExtraJet	ComfortJet
<b>ETHNIC DESTINATIONS</b> CGN/DUS/HAM/HAJ/FRA/MUC/STR/BER/BRE/ BRU/AMS/BSL/GVA/ZRH/VIE/ CPH/ARN/CDG/LYS/LEJ/GRZ	0K	23K	27K
<b>STANDARD</b>	0K	20K	25K

## APPENDIX 2: PENALTIES (TK FARES)

	TR ORIGIN					
	ECOFLY		EXTRAFLY		PRIMEFLY	
	REISSUE/N.S.	REFUND/N.S.	REISSUE/N.S.	REFUND/N.S.	REISSUE/N.S.	REFUND/N.S.
EUROPE	-/-	-/-	70\$/140\$	-/-	+140\$	90\$/-
MIDDLE EAST	-/-	-/-	70\$/140\$	-/-	+140\$	90\$/-
NORTH AFRICA	-/-	-/-	70\$/90\$	-/-	+90\$	90\$/-
TLV, IRAN	-/-	-/-	50\$/80\$	-/-	+80\$	80\$/-

	TR ORIGIN			
	BUSINESSFLY		BUSINESSPRIME	
	REISSUE/N.S.	REFUND/N.S.	REISSUE/N.S.	REFUND/N.S.
EUROPE	70\$/140\$	-/-	+140\$	+280\$
MIDDLE EAST	70\$/140\$	-/-	+140\$	+280\$
NORTH AFRICA	70\$/90\$	-/-	+90\$	+140\$
TLV, IRAN	50\$/80\$	-/-	+80\$	+140\$

	LOCAL ORIGIN					
	ECOFLY		EXTRAFLY		PRIMEFLY	
	REISSUE/N.S.	REFUND/N.S.	REISSUE/N.S.	REFUND/N.S.	REISSUE/N.S.	REFUND/N.S.
EUROPE	-/-	-/-	60€/120€	-/-	+120€	80€/-
MIDDLE EAST	-/-	-/-	70\$/140\$	-/-	+140€	90\$/-
NORTH AFRICA	-/-	-/-	60€-70\$/80€-90\$	-/-	+80€-90\$	80€-90\$/-
TLV, IRAN	50\$/80\$	80\$/140\$	50\$/80\$	80\$/140\$	+80\$	80\$/140\$

	LOCAL ORIGIN			
	BUSINESSFLY		BUSINESSPRIME	
	REISSUE/N.S.	REFUND/N.S.	REISSUE/N.S.	REFUND/N.S.
EUROPE	60€/120€	-/-	+120€	+240€
MIDDLE EAST	70\$/140\$	-/-	+140€	+280€
NORTH AFRICA	60€-70\$/80€-90\$	-/-	+80€-90\$	+120€-140\$
TLV, IRAN	50\$/80\$	80\$/140\$	+80\$	80\$/140\$

N.S.: In case of Noshow

-: Not permitted.

+: Permitted.

Note: Penalties may vary due to commercial reasons and marketing issues.

## APPENDIX 3: PENALTIES (AJET FARES)

TR ORIGIN						
	ECOJET		EXTRAJET		COMFORTJET	
	REISSUE/N.S.	REFUND/N.S.	REISSUE/N.S.	REFUND/N.S.	REISSUE/N.S.	REFUND/N.S.
<b>EUROPE</b>	-/-	-/-	15\$/60\$	-/-	+60\$	+80\$
<b>MIDDLE EAST</b>	-/-	-/-	70\$/70\$	-/-	+70\$	+90\$
<b>ITALY</b>	-/-	-/-	20\$/65\$	-/-	+65\$	+85\$
<b>TLV, IRAN</b>	-/-	-/-	10\$/20\$	-/-	+20\$	+30\$

LOCAL ORIGIN						
	ECOJET		EXTRAJET		COMFORTJET	
	REISSUE/N.S.	REFUND/N.S.	REISSUE/N.S.	REFUND/N.S.	REISSUE/N.S.	REFUND/N.S.
<b>EUROPE</b>	-/-	-/-	10€/50€	-/-	+50€	+65€
<b>MIDDLE EAST</b>	-/-	-/-	65\$/65\$	-/-	+65\$	+80\$
<b>ITALY</b>	-/-	-/-	15€/55€	-/-	+55€	+70€
<b>TLV, IRAN</b>	10\$/40\$	40\$/40\$	10\$/20\$	20\$/20\$	+20\$	+30\$

N.S.: In case of Noshow

-: Not permitted.

+: Permitted.

Note: Penalties may vary due to commercial reasons and marketing issues.

## APPENDIX 4: TK and AJET (EXCEPTIONAL O&Ds)

<b>TK BRANDED FARES</b>	BAGGAGE ALLOWANCE FOR ECOFLY. DMM/BAH/BEY/BGW/BSR/EBL/ISU/NJF/DOH/AUH/DXB/SHJ/IKA/MHD/IFN/SYZ/TBZ KWI/RUH/JED/MED/CAI/HBE/HRG/SSH/LXR (opening in November)/AMM/AQJ
	REISSUE&REFUND PERMITTED FOR ECOFLY. TLV/IKA/IFN/SYZ/MHD/TBZ (IF ORIGIN POINT)
<b>AJET BRANDED FARES</b>	REISSUE&REFUND PERMITTED FOR ALL BRANDS. TLV/IKA/IFN/SYZ/MHD/TBZ (IF ORIGIN POINT)

## APPENDIX 5: FREQUENTLY ASKED QUESTIONS

- 1) For which type of journeys, TK branded fares are applicable?
  - From/To Turkey, oneway, return and openjaw journeys where public fares are applicable. Only for beyond journeys, branded fares will not be applicable.  
For example, for the itinerary PAR X/IST DXB, there will be no brand.
- 2) Is the all network for TK eligible for brands?
  - No, for TK; Europe, Middle East and North Africa (for some selected points) are eligible.
- 3) For which type of journeys, AJET branded fares are applicable?
  - Branded fares for AJET are applicable for all type of journeys, including beyond.
- 4) Is the all network for AJET eligible for brands?
  - Yes, for AJET, all network is eligible for brands.
- 5) Is it possible to combine different brands for a return journey?
  - Yes, for example, outbound fare component with EcoFly, inbound fare component with ExtraFly.
- 6) If yes for Question 5, which rule will be applied in case of reissue?
  - If passenger would like to change outbound only, outbound fare component's rule will be applied. If passenger would like to change inbound only, inbound fare component's rule will be applied. If passenger would like to change the whole ticket, most restricted rule will be applied.
- 7) In case of reissue, is it possible to change the brands?
  - Within the same cabin, no. Only from economy cabin to business cabin, it is possible. For example, ticket with ExtraFly can not be changed to PrimeFly, but can be changed to BusinessFly or Business Prime; of course charges and penalties will be applied.
- 8) What is the rule for an unused ticket's refund, if it is issued for a return journey with different brands?
  - Most restricted rule will be applied, as usual.

- 9) For the tickets issued before YDUS, what must be done in case of reissue after YDUS?
- Fare rules will be applied as usual and one of the brands will be offered. After YDUS, within the O&D scope, all tickets must have a brand.
- 10) In case of reissue, can transactions be done automatically or manually?
- From no brand to branded fare, this transaction will be completed automatically. From branded fare to no brand, this transaction must be completed manually.
- 11) Are branded fares applicable for award tickets?
- No, award tickets are out of scope.
- 12) Are branded fares applicable for pass tickets?
- No, pass tickets are out of scope.
- 13) Imagine a passenger holding ticket with ExtraFly and also XBAG EMD. In case of reissue, is the existing XBAG EMD still valid?
- Yes, passenger can either use XBAG EMD on new flight or request refund.
- 14) Is it possible on Troya system, to apply different brands for different passengers on same PNR?
- No.
- 15) Is it possible on GDSs, to apply different brands for different passengers on same PNR?
- Yes.
- 16) If there is the right for seat selection within the brand, are exit/legroom seats for free?
- No, Exit/legroom seats are still paid. Seat selection is valid for standard seats.
- 17) If passenger holding a ticket with EcoFly/EcoJet, is it possible to issue XBAG EMD at the airport?
- Yes, if passenger has baggage, XBAG EMD must be issued.
- 18) Is there any difference about excess baggage calculations?
- No, it is same as usual.

19) What is the relation between reservation classes and brands?

- All reservation classes (except G, X, I, R, N) are included in each brand. For example, L class with EcoFly has no baggage allowance and reissue is not permitted. But L class with ExtraFly has baggage allowance and reissue is permitted.

20) What will be the situation for the destinations which are out of scope?

- Default fare systems-fare basis and rules are still valid.

21) Are branded fares applicable for every passenger type? How about fare quotation for different passenger types?

- No, please check Chapter 4.3  
Fare Quotation must be done via FQ\*-PTC entry especially for GIT, ITX, VFR and LBR.

22) How about corporate fares? Are they out of scope?

- Yes, branded fares are not applicable with corporate fares.

23) What will be the service for combined flights, TK+AJET?

- For combined flights, passenger will be informed about the service during flight. But in case of fare calculation, there will be no difference.

24) Is it possible to check the details for each brand on the system?

- Yes, both for Troya and GDSs fare rules will be visible.

25) What will be the procedure if passenger would like to change any TK ticket to AJET ticket?

- Automatic reissue will be done. Please check Chapter 3.

26) What is the difference between these two applications in PrimeFly and BusinessPrime?  
“Same day changes” and “reissue allowed”?

- “Same day changes” will be applied with no charge. Reissue allowed means there is no penalty, but if there is fare difference it must be collected. “Same day changes” can be done at sales office, call center and airport.

27) If a reservation class is closed for one of the brands, then how about others?

- If V class is closed for EcoFly, then it is closed for ExtraFly and PrimeFly too.



28) What is the procedure for Random Seating?

- Between the last 24-6 hrs, standard seats can be selected with no additional collection according to the brand information on the ticket, for the passengers who do not want to buy any seat, random seat will be assigned via checkin services.

When there is less than 6hrs, since seats are closed for sale, passenger can select one of the standard seats according to brand information on ticket. If passenger has no right for seat selection, check in must be completed with randomly assigned seat.

29) Do Elite & ElitePlus passengers have the right for free seat selection?

- On TK flights, for each brand they are allowed to select standard seats. For AJET, there is no other privilege, brand contents will be applied.

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