

TO:	All Ground Handling Service Providers		
TOPIC:	Carry-on controlling and allowances on Finnair flights		
ISSUED BY:	Satu Munnukka, Head of Ground Operations Process, Compliance and Training	Date issued:	30.05.2023
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CARRY-ON CONTROLLING AND ALLOWANCES ON FINNAIR FLIGHTS

Due excessive numbers of carry-on on board, having impact on safety and punctuality of flights, Finnair has revised carry-on allowances.

AY GOM ANNEX B 1.1 will be revised accordingly in next revision.

Carry-on controlling

Due to limited overhead bin capacity in aircraft, active measures are needed to secure on time departure.

Prior departure: Finnair notifies and reminds passengers of carry-on allowances in all digital channels and by pre-departure emails.

At airport: Carry-on controlling at shall be done at check-in and gate paying attention to number of pieces and dimensions of carry-ons. Excessive and too large carry-on shall be checked into hold and charged accordingly.

- **Check-in:** For on time departure carry-on controlling must be proactive and it is strongly recommended pay attention to carry-on at check-in to ensure swift and timely boarding.
- **Gate:** It is strongly recommended to start carry-on monitoring and controlling as early as possible.
 - The gate staff shall be at the departure gate 45 minutes prior to the departure for narrow body aircraft and
 - 60 minutes prior to the departure for wide body aircraft.

In case of delay, the following delay codes can be used if the root cause of delay relates to carry-on activities (Ref. AY GOM, Annex E, 1.4.5).

Delay code	Subcode	Remarks
15) BOARDING, discrepancies, and paging, missing checked-in passengers	h - handling of excessive volumetric hand baggage in cabin or at gate	To be used when number of carry-ons removed to hold delay departure
16) COMMERCIAL PUBLICITY / PASSENGER CONVENIENCE	i - sales and/or updating of ancillary services	To be used when charging of carry-ons delay departure

All relevant staff is requested to be informed accordingly.

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Carry-on allowances

- **Ticket purchased 01st of June 2023 or after**

Note: On the contrary to earlier information of decreasing the Business class maximum combined weight to 8 kg, Business Class ticket allowance remains at maximum combined weight of 10 kg, but number of carry-ons is decreased to 1 piece only.

* Small bag = Small handbag / laptop bag / backpack which passenger shall place under the seat in front of the passenger.

Travel Class	Maximum quantity, dimensions, and weight of carry-on baggage	Carry-on baggage weight limit
Business	<ul style="list-style-type: none"> • One piece of carry-on baggage, maximum external dimensions 55 X 40 X 23 cm (22 X 16 X 9 in). • One small bag (*), maximum external dimensions 40 x 30 x 15 cm (16 X 12 X 6 in). 	Combined weight not exceeding 10 kg / 22 lb.
Premium Economy and Economy	<ul style="list-style-type: none"> • One piece of carry-on baggage, maximum external dimensions 55 X 40 X 23 cm (22 X 16 X 9 in). • One small bag (*), maximum external dimensions 40 x 30 x 15 cm (16 X 12 X 6 in). 	Combined weight not exceeding 8 kg / 17,5 lb.
Economy Superlight	<ul style="list-style-type: none"> • Only one small bag to be placed under the seat 40 x 30 x 15 cm (16 X 12 X 6 in). <p><i>Note 1: Silver, Gold and Platinum (or equivalent oneworld tiers) can have one carry-on 55x40x23cm when traveling with Superlight ticket.</i></p> <p><i>Note 2: Economy Superlight ticket holders can purchase one carry-on 55x40x23cm as travel extra</i></p>	Weight (or combined weight) not exceeding 8 kg / 17,5 lb.
Infants with no seat reservation - all cabin classes	No carry-on allowance. Foldable pushchair and safety seat is accepted.	Combined weight of foldable pushchair and safety seat shall not exceed carry-on weight allowance of parent cabin class.

NOTES:

- Camera bags or musical instruments such as violin case, can have tot. dims up to 125cm and taken to cabin instead of carry-on bag.
- Mobility aids such as canes or elbow crutches can be brought into the aircraft.
- Tax free bags are counted as part of carry-on baggage allowance.

Ticket purchased before 31st of May 2023

* Personal item = Small handbag / laptop bag / backpack which passenger shall place under the seat in front of the passenger.

Travel Class	Maximum quantity, dimensions, and weight of carry-on baggage	Carry-on baggage weight limit
Business Class	<ul style="list-style-type: none"> Two pieces of carry-on baggage, maximum external dimensions 55 X 40 X 23 cm (22 X 16 X 9 in) per piece. One personal item(*), maximum external dimensions 40 x 30 x 15 cm (16 X 12 X 6 in). 	Combined weight not exceeding 10 kg / 22 lb.
Economy Class	<ul style="list-style-type: none"> One piece of carry-on baggage, maximum external dimensions 55 X 40 X 23 cm (22 X 16 X 9 in). One personal item(*), maximum external dimensions 40 x 30 x 15 cm (16 X 12 X 6 in). 	Combined weight not exceeding 8 kg / 17,5 lb.
Infants with no seat reservation - all cabin classes	No carry-on allowance. Foldable pushchair and safety seat is accepted.	Combined weight of foldable pushchair and safety seat shall not exceed carry-on weight allowance of parent cabin class.