

TO:	All Finnair operated airports		
TOPIC:	Correct transportation of powerbanks and spare/loose lithium batteries <i>and e-cigarettes</i>		
ISSUED BY:	Maaria Laurila Manager, Ground Safety, Security and Compliance	Date issued:	21.11.2025, revised 23.1.2026
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## CORRECT TRANSPORTATION OF POWERBANKS AND SPARE/LOOSE LITHIUM BATTERIES *AND E-CIGARETTES*

This Safety Bulletin is *re-issued and revised* as a reminder about the importance of correctly packing and transporting powerbanks, spare/loose lithium batteries *and e-cigarettes (electronic cigarettes)* when traveling on Finnair aircraft.

Powerbanks and spare/loose lithium batteries have become regular items in our everyday lives. They are primarily used to provide power to Portable Electronic Devices – typically to e.g. mobile phones, laptop computers, cameras, or tablets. *E-cigarettes are increasingly popular.*

Despite all the information provided to passengers, airport staff still remove hundreds of powerbanks, spare/loose batteries *and e-cigarettes* from checked baggage every single day.

**Powerbanks, lithium batteries *and e-cigarettes* can short-circuit, overheat, and catch fire.** If these items are incorrectly placed in checked baggage, a fire can start in the aircraft hold where it may go undetected or be extremely difficult to extinguish. Incorrectly transported powerbanks, lithium batteries *and e-cigarettes* pose a serious threat to flight safety.

**Powerbanks, spare/loose lithium batteries *and e-cigarettes* must always be transported in the aircraft cabin.**

This bulletin does not change any existing rules or restrictions. Transport restrictions of Dangerous Goods laid out in ICAO TI and IATA DGR must be followed, as well as all Finnair instructions and procedures. *In an emergency, local emergency procedure must be followed.*

### Customer Service guidance

- Powerbanks, spare/loose lithium batteries *and e-cigarettes* must always be transported in the aircraft cabin. They are not permitted in checked baggage under any circumstances. Watt hour limitations must always be complied with.
- When a passenger checks in baggage, or when a passenger's carry-on baggage is removed for any reason (e.g. gate-checking an oversized carry-on or due to cabin capacity), staff must ensure that all powerbanks, spare/loose lithium batteries *and e-cigarettes* are removed **before the bag is transferred to the aircraft hold.**
- Complete a DGOR report for every Dangerous Goods related occurrence, including when a powerbank, spare/loose lithium battery *or e-cigarette* is removed from passenger baggage.

*Please make sure all your team members are advised sufficiently and know what is expected from them in ensuring flight safety.*